AccessHealth
Teaching Health Center

2026 Community Resource Manual

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Hotline Numbers/Toll Free Numbers

National Runaway Safeline:
1 (800) 786-2929
1 (800) RUN-AWAY

National Child Abuse Hotline:
1 (800) 422-4453

National Domestic Violence Hotline:
1 (800) 799-7233

Center for Missing and Exploited Children:
1 (800) 843-5678
1 (800) THE-LOST

WV Missing Persons Clearing House:
1 (800) 352-0927

National Poison Control Center:
1 (800) 222-1222

National Substance Abuse Helpline:
1 (800) 662-4357

National Suicide Crisis Hotline/Lifeline:
988

West Virginia 211 Hotline:
www.wv211.org

- 2-1-1 is an easy to remember telephone number that connects people with important community services, disaster information, and volunteer opportunities. 2-1-1 brings together existing information and referral providers and crisis services into one coordinated system.

WIC (Women, Infants and Children) Hotline:
211

- To locate the WIC Clinic nearest you for an appointment or more information.

WV Birth to Three (MountainHeart):
(304) 425-2926: For Raleigh, Fayette, Mercer, McDowell and Wyoming Counties.
(304) 647-3810: For Braxton, Greenbrier, Monroe, Nicholas, Pocahontas, Summers, and Webster Counties.

WV Chip Hotline:
1 (877) WVA-CHIP
1 (877) 982-2447

- The WV Children's Health Insurance Program is a free or low-cost health plan for non-Medicaid eligible children under age 19 who are uninsured and whose family income is at or below 200% of the Federal Poverty Level. Hotline staff provides general program information, mail application and/or information about WV CHIP to interested families, or provides assistance with completing the application. Staff can also answer questions about health benefits, medical cards, and questions from healthcare providers.

Non-Emergency Assistance:
211
For all other local numbers per county in WV, visit:
https://emd.wv.gov/About/News/Pages/WV-Counties-Non-Emergency-Assistance.aspx.

AccessHealth Services

Diabetic Education
Located in RAC pharmacy, Dr. Danny Swank, certified diabetic educator, offers patient education including nutrition and medication management. Ext 1191

Patient Benefits
Located in RAC pharmacy, Sarah Mollett ext 1153, assists patients with Medicare and Medicaid applications as well helping those identified with housing insecurities and domestic situations.

Translation/Interpretation
The health center has translation services available for our non-English speaking patients and hearing impaired patients.

- For our non-English speaking patients the translation service Language Line Personal Interpreter is available via telephone or video.

Telephone:

- Dial 1-(888) -808-9008
- Enter our 8-digit PIN Number 57814803 at the prompt, then clearly state the name of the language you need (for example Spanish).
- You'll be asked if you need them to dial a third party number for you (either international or domestic at no additional charge). Say yes to be connected to an agent who will dial the number for you. Say no and you'll go straight to a professional interpreter.
- DOCUMENT IN ENCOUNTER NOTE THAT TELEPHONE INTERPRETATION WAS USED and send Brittany Martin an Athena text for tracking purposes.

Video:

- Open the "language line insight" app on the iPad.
- Select needed language and then select "video". An interpreter will immediately be contacted.
- The iPad can go from the front desk back to the exam room with clinical staff, just make sure it is returned to the front desk.
- DOCUMENT IN ENCOUNTER NOTE THAT VIDEO INTERPRETATION WAS USED and send Brittany Martin an Athena text for tracking purposes.

Jim and Ressie Phillips
(304) 651-4847: Ressie Phillips; ressielynn@hotmail.com
The health center utilizes WV Commission for the Deaf & Hard of Hearing Registered Interpreters Jim and Ressie Phillips for our hearing-impaired patients:

- Hearing impaired patient is identified.
- Patient's condition and translator's information is documented in the chart.
- Translator's presence is documented in patient encounter.
- Translator is notified of next appointment date and time.
- Ressie Phillips - (304) 651-4847; ressielynn@hotmail.com

Transportation

(304) 894-8917
https://www.rccaa.org/transportation

- AccessHealth has partnered with Raleigh County Community Action Association to provide passes to patients enabling them to have transportation (via New River Transit) to and from their appointments free of charge.

Payment Assistance Programs

Sliding Scale

Phone: (304) 252-8324 ext.1153
Fax: (304) 461-3301
Email: smollett@accesshealthwv.com

- Our sliding scale program is household size and income based. There are 5 different levels that range from payments of $5-$25. Sliding Scale works in the Pharmacy, Doctors office, Ultrasound, Lab and Access+.
- To apply they can come to Rural Acres Pharmacy 9am-12pm or 1pm-3pm Monday–Friday.
- Medicare patients:
  - They will need their current years Social Security income letters, and two proofs of government ID. Sliding Scale works in the pharmacy and in the doctor's office.
- Commercial insured patients:
  - They will need the most recent tax return and the most recent paystubs for 1 month. (If paid weekly – 4 paystubs and if paid bi-weekly - 2 paystubs) As well as two proofs of government ID. Sliding Scale only works in the doctor's office.
- Uninsured patients:
  - They will need their most recent tax return and the most recent paystubs for 1 month. (If paid weekly – 4 paystubs and if paid bi-weekly - 2 paystubs) As well as two proofs of government ID. Sliding Scale works in the pharmacy and in the doctor's office.
- Our Patients Benefits department also offers help with
  - Medicare part D plans
  - Extra Help applications
  - Patient in Need applications (for expensive medications)
  - Medicaid applications

Cervical Cancer Screening Program

1 (800) 642-8522
Fax: (304) 461-3301
www.wvdhhr.org/bccsp

- The West Virginia Breast and Cervical Cancer Screening Program (WVBCCSP) provides free or low-cost breast cancer screenings for qualifying West Virginia women aged 40-64, or women under 40 who are high risk or experiencing symptoms. WVBCCSP also provides free or low-cost cervical cancer screenings for qualifying West Virginia women ages 21-64.

Adolescent and Adult Psychiatric Treatment

Beckley ARH
(304)-255-3000 Ext 8

- Inpatient care for adolescents 12-18, adults 18+, Psychological assessment and stabilization, Medication evaluation and management, Individual and group counseling, Life skills training, Electroconvulsive therapy when indicated
- Patients may refer themselves to the Behavioral Science Center or they can be referred by physicians, healthcare professionals, family, friends, employers, schools, or community agencies. In emergent situations individuals may go to the Beckley ARH Emergency Department for evaluation.
- This facility does offer detox if the patient has a primary psych diagnosis, as well as acute emergent detox. Acute care only, average stay is 4-7 days. Discharge planning and transition to outpatient includes follow up with the patient's physician, therapists, and other community agencies.

The Behavioral Health Pavilion of the Virginias (Princeton Community Hospital)
1333 Southview Drive Bluefield, WV 24701
(304) 325-HOPE (4673)
24 Hour Crisis Services/Inpatient Referral (304) 325-4681
Outpatient Services (304) 327-9205

- Adult inpatient program – 34 bed program for adults 18+
- Geriatric inpatient program – 30 bed unit for ages 55+
- Outpatient services
- Partial Hospitalization Program – 18+ who are transitioning from an inpatient stay.
- Maternal Mental Health clinic – Provides assessment and treatment for women during pregnancy.

Highland-Clarksburg Hospital
3 Hospital Dr, Clarksburg, WV 26301
(304) 969-3100

- Acute Care for Children and adolescents - The inpatient program for children and adolescents ages 8-17 provides an acute level of care for patients who are experiencing emotional, behavioral and cognitive concerns. A multi-disciplinary team of mental health professionals develop an individualized treatment plan based on the patient's emotional and behavioral needs and goals of the patient.
- Adult care - the adult program provides acute mental health treatment for adults over 18 years of age. The goal of treatment is to stabilize acute symptoms and enhance the patient's strengths and coping skills.

River Park Hospital
1230 6th Avenue, Huntington, WV
(304) 526-9111 - Acute programs

- Acute and residential programs for children, adolescent, adult, and geriatric patients. Residential services are usually given by DHHR.
- Adolescent residential services include adolescent sex offender program, a facility for ages 12- 17 who have demonstrated harm to self or others, or children aged 8-12 who have been sexually, physically and emotionally abused and are experiencing psychological, emotional and behavioral difficulties.
- Adult programs include "traditional" or chemical dependence track, onsite educational services for children and adolescents, and full medical management prn.

Southern West Virginia Fellowship Home
201 Woodlawn Avenue, Beckley
(304) 253-1441
Ron D. Campbell, Executive Director

- 6-18 month structured transitional living for recovering addicts and alcoholics using 12-Step programs.

CAMC
501 Morris Street, Charleston, WV
(304) 388-5432 - Main Operator

- Inpatient mental health services including detoxification (buprenorphine used in treatment) Self-pay, Medicaid, Medicare, Private, and Military insurance accepted.
- ALSO: Adult and geriatric services, hearing impaired services available (NOTE: outpatient special programs include patients with HIV/AIDS, pregnant & postpartum women, gay and lesbian)

FMRS
(304) 256-7100 - Raleigh County
(304) 574-2100 - Fayette County

- Adolescent Services: Parent-child interaction therapy, trauma focused cognitive-behavioral therapy, Adolescent substance abuse services, Children's mobile crisis response, Children's wraparound services, School-based mental health, regional youth services, quietminds, and Life space crisis intervention.
- Adult Services: Clinical assessments, group therapy, individual therapy, psychiatric services, community engagement, supported housing, day treatment support, community focused treatment, assertive community treatment, and quietminds.

KVC West Virginia
3875 Robert C Byrd Drive Beckley, WV 25801 | Hours: Monday-Friday 8:00 AM - 4:30 PM
(304) 752-8972
Fax: (304) 929-4130
1510 Kanawha Boulevard East Charleston, WV 25311
(304) 347-9818
Fax: (304) 347-9820

- Children with Serious Emotional Disorder waivers, Adoption/Foster care services, outpatient treatment, Assistance helping foster kids stay in high school and go to college, Outpatient substance use treatment, home mental health care.

Fox Run Hospital
67670 Traco Dr. St. Clairsville, Ohio 43950
(800) 245-2131 or (740) 695-2131 - Assessment Center
Fax referrals to: (740) 695-7151

- Through the Dreams Program, Fox Run Center offers residential psychiatric treatment for boys and girls ages 5–12. The Dreams Program is designed to teach young residents how to manage symptoms, emotions and behaviors associated with traumas and other mental-health related problems. Our primary goal in this program for children is to identify and implement solutions that support their return to the community.
- To be qualified for the Dreams program at Fox Run Center, residents must be experiencing symptoms associated with severe depression or other Axis I diagnoses, family and/or social conflicts, anxiety, excessive fears, severe problems with self-esteem, mood and/or thought disorders, impulse control disorders, aggression, self-injurious behaviors, coping with trauma, sexual, physical, and/or verbal abuse, and/or neglect.
- The Visions Program at Fox Run Center is designed for adolescent girls ages 12–17 with intellectual/developmental disabilities (I/DD), and who present with significant emotional and/or behavioral issues. Through this program, Fox Run Center encourages the development of prosocial behavior and adaptive living skills in a structured residential setting. Clinical programming includes an array of behavior-modification techniques and therapy geared at enhancing self-concept and restoring healthy emotional functioning.
    - Admissions qualifications for the Visions Program include an Axis I psychiatric diagnosis, coping with trauma and abuse, an IQ between 50 and 70, problems with self-esteem, sexual, physical and verbal abuse, family conflicts, difficulty managing impulsive behaviors, or functioning deficits.

- Fox Run Center provides residential treatment for adolescent girls ages 12–17 through the Hopes Program. This program provides multi-disciplinary treatment that addresses each patient's medical, psychiatric, social and academic needs.
  - The Hopes Program at Fox Run Center provides a secure setting for therapeutic programming and educational services. Specialized programming designed for Hopes supports adolescent residents in developing systems to better manage their symptoms, emotions and behaviors associated with traumas or other mental health-related concerns.
- Admissions are scheduled upon confirmation of funding and bed availability. Documentation required includes: psychiatric and/or psychological eval, psychological/IQ testing, IEP, treatment history, current placement/placement history, current progress notes/behaviors, med list, drug/alcohol use, medical history, legal history, guardian info, insurance or Medicaid card.

Reproductive Care, Adoption and Foster Care Services

Birthright of Beckley

400 North Vance Drive, Beckley, WV 25801
(304) 253-7656

- Provides confidential pregnancy tests, counseling, adoption information, and assistance with maternity and baby clothes.
- Hours: Monday, Tuesday, Wednesday, Friday 10:00 AM - 1:00 PM, Thursday 3:00 PM - 5:00 PM

Adoptions with Love, Inc.

1 (800) 722-7731 or may text (617) 777-0072

- Primarily for birthmothers, but parents looking to adopt can also contact
- May call or text 24/7. They offer free, confidential services to expectant/birthparents, including counseling, medical, and financial assistance. Their adoptive parents program offers full-service adoptions, including a private informational meeting, a home-study, and ongoing support.
- They can help arrange open, semi-open, and closed adoption plans.

WV Free

PO Box 11042 Charleston, WV 25339
(304) 342-9188
https://www.wvfree.org/about-us/

- State's leading reproductive health, rights, and justice organization based in Charleston, WV.
- Website offers resources on topics of sexual health, birth control, pregnancy, and parenting.

Courageous Choice

1 (877) 480-8255

- For birth mothers. Offers resources and information on unplanned pregnancy options including adoption and parenting.

Adoption Services
Main office: 28 Central Boulevard; Camp Hill, PA 17011
(717) 919-1500

- Birthmothers and adoptive parents Licensed in multiple states, but states able to help birthmother in all 50 states and those living abroad. Offers free financial, medical, and emotional assistance.

KVC West Virginia
3875 Robert C Byrd Drive Beckley, WV 25801 | Hours: Monday-Friday 8:00 AM - 4:30 PM
(304) 752-8972
Fax: (304) 929-4130
1510 Kanawha Boulevard East Charleston, WV 25311
(304) 347-9818
Fax: (304) 347-9820

Burlington United Methodist Family Services
4700 Robert C. Byrd Drive; Beckley, WV 25801
(304) 252-8508 - Main Beckley Phone Number
(304) 289-3696 - Foster Care Number
(304) 788-2342 - Patty Leasure (Adoption Contact)
(304) 788-7720 - Sarah's House - Resource for children who are victims of sexual abuse, usually work with law enforcement and DHHR
www.bumfs.org

- For prospective foster and adoptive parents
- FOSTER PARENTS: must be over 21 yrs old, have good physical and emotional health, stable family relationship, married (if applicable) for at least one year, ability to manage financial obligations, willingness to undergo required police and child abuse clearance, willingness to participate in initial and ongoing training, openness to issues of working with child's birth parents, understanding of unpredictability of foster care (temporary or may require permanent commitment to child); BUMCFS provides individualized orientation, intial and ongion training, supportive services from a treatment coordinator, monthly financial assistance to defray costs, access to respite care services if needed.
- ADOPTIVE PARENTS: BUMCFS can help them understand the types of adoption, process and costs involved and assist in making plans. Will help with home studies, adoptive parent training, post-placement and post-adoptive services, counseling and support services.

Child Services

DHHR - Maternal Child and Family Health
350 Capital Street Room 427, Charleston, WV 25301
(800) 642-9704

- Family Planing, Birth to 3, Cancer Prevention program
- Contact Monday-Friday 8:30-5:00

WIC-Raleigh County
1600 Harper Road, Beckley, WV 25801
(304) 255-9034

- WIC provides services to pregnant and postpartum women; infants and children up to the age of 5; and to fathers, mothers, grandparents, foster parents, or legal guardians residing with a child under the age of five.

Children's Home Society of WV

142 Cherry St, Daniels, WV 25832
1422 Kanawha Boulevard, East, Charleston, WV 25330
(304) 255-0408 - This number is solely for the emergency child shelter for ages 7 to 17.
(304) 346-0795 - Main Office
childhswv.org

- Services: Emergency Child Shelters, Birth to Three, Children First – Parents apart, kinship services, family resource centers, WECAN, Parents as teachers, Safe at home.
- Also offer foster care and adoptive services.

Mountain Heart

P.O. Box 966 – 228 Ragland Road, Beckley, WV 25802
(304) 253-7654

- Link parents with child care options
- Provide consumer information
- Offer technical assistance and training to providers. Inform parents of other resources in their community
- Offers birth to three services

Fayette Starting Points Family Resource Center

108 Walnut Street PO Box 503 Gauley Bridge, WV 25085
(304) 442-0043

- They offer baby, hygiene & cleaning supplies once a month as well as other resources including clothing from infants to adults. Daytime care, preschool, food pantry (open T, W, Th), baby supplies, personal hygiene.

Just for Kids, Inc.

611 N Kanawha Street Beckley, WV 25801
(304) 255-4834

- Point of contact: CPS
- Child advocacy, therapy, forensic interviews for Children 3-18 years old
- Referrals from CPS, prosecuting attorney, law enforcement.
- Just for Kids Child Advocacy Center ensures guidance, protection, and help to children and families affected by abuse.

NOTE: They do not routinely take referrals from physicians or patients. If their services are needed contact CPS.

Youth Connections Program

Work Force WV building, Beckley WV
(304) 253-5500

- Services to help "teach teens life skills." Individualized to meet specific client needs with several group activities as well
- 16-24 years old; no income requirements
- Requires application. Workshops, field trips, one on one counseling. Individual counselors meet with teens at least once a month, several activities during the month.

Pressley Ridge School
1265 Robert C Byrd Drive Crab Orchard, WV 25827
(304) 252-1106

- DHHR Foster care agency, Family therapy, Individual therapy
- Medicaid 0-18 years
- Referral ONLY from DHHR. Cannot bill private insurance or accept referrals from providers.

Right from the Start Program
350 Capitol Street, Room 427 Charleston, WV 25301
Regional office: 355 Bloomfield Avenue Bluefield, WV 24701
(304) 558-5388 or 1 (800) 642-8522

- Infants less than 1 year (see notes for more eligibility requirements)
- To be eligible, an infant must be: (1) WV resident, (2) have a valid DHHR Medicaid card, (3) Be less than 1 year of age. RFTS does home visits and helps educate parents about childcare and safety.

WV Birth to Three
350 Capitol Street, Room 427; Charleston, WV 25301
(304) 558-5388 or 1 (800) 642-8522

- Children under the age of three who have a delay in development, may be at risk of developmental delay.
- To be eligible, an infant or toddler under the age of three can have a delay in one or more areas of their development, or be at risk of possibly having delays in the future. A child may have delays in one or more of the following areas: Cognitive (thinking, learning), Physical (moving, seeing, hearing), Social/emotional (feeling, coping, getting along with others), adaptive (doing things for him/herself), and communication (understanding and communicating with others).
- A child may have risk factors such as: a condition which is typically associated with a developmental delay (like Down's Syndrome) or a combination of biological and other risk factors (including family stressors). The early intervention services are offered at no cost to families and provided in the child's daily natural environment (home or community setting).

WV CHIP
1 (877) WVA-CHIP (982-2447)

- Insurance for uninsured children of working families.
- CHIP was created to help working families who do not have health insurance for their children. Children are eligible if: (1) WV resident, (2) Under the age 19 years, (3) Are not eligible for WV State Employee Health Insurance - PEIA, (4) Are not eligible for WV Medicaid, (5) Income and family size fall within qualifying income guidelines, (6) Are US citizens or qualified aliens. Services covered by WVCHIP include: doctors' visits, check-ups, hospital visits, immunizations, prescriptions, tests and x-rays, dental care, vision care, emergency care, mental health, diabetic supplies, urgent care/after hour clinic visits, and case management for special needs. Copays do apply.

younglife
(304) 860-8862 - Katey Bogner- Raleigh County Coordinator
https://www.younglife.org

REACHH Child Advocacy Center
411 Temple Street Hinton, WV 25951
(304) 466-2226
Email: cacinfo@reachhfrc.org
www.reachhfrc.com

- Regardless of trauma, level of need, or ability to pay REACHH helps children in the aftermath of an allegation of abuse or a violent crime. They coordinate the efforts of child protection staff, law enforcement professionals, family advocates, medical experts, and mental health clinicians under one roof.

Disability Services

Mountain State Center for Independent Living
311 Prince Street Beckley, WV 25801
(304) 255-0122 or (304) 255-0157
http://www.mtstcil.org/

- Independent living skills for people with disabilities and blindness. Inquire monthly for days and times.

West Virginia Division of Rehabilitation Services-Beckley Office
800 New River Dr, Beckley, WV 25801
(304) 256-6900

- Monday-Friday 8:30a.m. to 4:45p.m. This is an employment agency that works with individuals who have disabilities. The goals are to enhance the complete community integration and participation of persons with disabilities through consumer driven services that focus on independence, employment, self-reliance, and preservation of individual dignity. This is accomplished through evaluation, training, counseling, job placement, and other services.

Job Opportunities for the blind
1 (800) 638-7518
(304) 255-3764

Personal Care Services
(304) 291-9066 or 1 (800) 834-4070 - Contact Person: Glenda Smallwood
https://www.choicecareathome.com/

- Personal care offers in-home assistance with activities of daily living. Covers all of West Virginia, offices statewide. Some services also in Ohio. Can call 866 number above and be directed ro appropriate office for region.

Counseling Services

Suicide Prevention Hotline
Call 988
https://988lifeline.org/

- If you need emotional support, reach out to the national mental health hotline. At the 988 Suicide & Crisis Lifeline, we understand that life's challenges can sometimes be difficult. Whether you're facing mental health struggles, emotional distress, alcohol or drug use concerns, or just need someone to talk to, our caring counselors are here for you.

Alcoholics Anonymous
201 Woodlawn Ave Beckley, WV 25801
(304) 252-9444
1 (800) 333-5051
http://www.aawvdistrict3.org/

Bereavement Support Group
454 Cranberry Drive, P.O. Box 1472, Beckley, WV 25802
(304) 255-6404
- Support group for families that have lost a loved one. Contact the Hospice Office for days and times of meetings. Or call toll free at 1-800-900-6404.

Encouraging Words Counseling Center
734 Maplewood Ave. Lewisburg, WV 24901
(304) 645-5355 - Terry Lesher
- Family Counseling for all ages, grief, marriage, biofeedback, addictions, CBT, OCD.

Life Strategies Counseling services
25 Mallard Court Beckley, WV 25801 - Beckley
1607 West Main Street Princeton, WV 24740 - Princeton
3508 Staunton Avenue SE Floor 2 Charleston, WV 25304 - Charleston
(304) 255-7526
http://www.lifestrat.com/counseling/
- Family counseling, teenage counseling, anxiety/depression, some addiction
- **No Medicaid**

Pyramid counseling
130 George St. Suite E-F, Beckley, WV 25801
(304) 256-0200
https://www.pyramidcounsellingllc.com/
- Pyramid Counseling LLC offers you and your loved ones a variety of personalized treatment plans, including drug and alcohol addiction, depression and anxiety, gambling addiction, PTSD, and couple counseling.

Veterans Center
(304) 252-8220
201 Grey Flatts Road Beckley, WV 25801
https://www.va.gov/
- Veterans Counseling 18 and up, family included.
- Family counseling for veterans, PTSD, Patient must not be dishonorably discharged

FMRS Mental Health
101 South Eisenhower Drive Beckley, WV 25801
(304) 256-7100

- Groups offered: Parenting, Chronic pain, Anxiety and depression, Substance abuse (for adolescents, meets 5 days a week, after school, transportation available), Substance abuse (women only, meets 5 days a week 10:30am to 2:30pm, child care and transportation available), Substance abuse (men meet 5 days a week 10:30am to 2:30pm, transportation available), Substance abuse evening group (meets Tuesday and Thursday evenings)

Dental Providers

*****Accept Medicaid or No Insurance.**

Fayette County:

Dr. Klenk & Dr. Lockhart
26496 Midland Trail Hico, WV 25854
(304) 658-5282
ALL AGES

Jonathan Hale DDS
400 Virginia St. Oak Hill, WV 25901
(304) 465-5361
AGES 1YR - 21YR

Mt. Hope Center
487 Mall Rd. Oak Hill, WV 25901
(304) 877-7904

Smiters Center/Gateway Dental
2 Greyhound Lane Smithers, WV (Old Valley High School)
(304) 981-2367
**Medicaid/No Insurance/Sliding Scale/Must bring proof of income

Greenbrier County:

Gene Carr DDS
1102 Main Street Rainelle, WV
(304) 438-3787
AGES 3YR & UP

Rebecca Kucera DDS
1749 Jefferson Street Lewisburg, WV 24901
(304) 645-0251
PEDIATRIC (UNDER 12YRS)

Joseph G Vaughan, DDS
130 Cedar Knoll Drive Ronceverte, WV 24970
(304) 645-2333
(accepts children's Medicaid)

Kanawha County:

Ashley Patnoe DDS
1573 Washington Street East Charleston, WV 25311
(304) 344-0788
PEDIATRIC DENISTRY

Don Skaff DDS
4502 MacCorkle Avenue SE#C Charleston, WV 25304
(304) 926-9260
PEDIATRIC DENTISTRY

Summers County:

Christy Fox DDS
606 Stokes Drive Hinton, WV
(304) 466-4700
UP TO AGE 20YRS OLD

Raleigh County:

Beckley Dental Center
1100 Neville Street Beckley, WV 25801 (Beside Pagoda on Harper Rd)
(304) 253-8854
AGES 12YRS TO 20YRS

Pediatric Dentistry of Beckley - Dr. Payton Southall
220 Ragland Road Beckley, WV 25801
(304) 660-3929
UP TO AGE 12YRS

Liberty Dental
102 Galleria Plaza Beckley, WV 25801
(681) 207-7063
ALL AGES

M.A. Farid DMD DDS
2401 S Kanawha Street Suite 103 Beckley, WV 25801 Medical Arts Building
(304) 252-3232
ALL AGES

Jeff Jarrell DDS
6463 Harper Rd Surveyor, WV 25932
(304) 934-6269
ALL AGES

Beckley Health Right
111 Randolph St Beckley, WV
(304) 253-4600
**No Insurance /Sliding Scale/Need Proof of Income

Jill Shumate DDS
403 3rd Avenue Beckley, WV 25801
(681) 201-0502
ALL AGES UP TO 21

Prince Dental
7127 Harper Road Glen Daniel, WV 25844
(304) 682-8287
(accepts Medicaid or no insurance)

Mercer County:

Bluestone Health
3997 Beckley Rd Princeton, WV
(304) 431-5499
**No Insurance/Sliding Scale

******ADULT MEDICAID ONLY COVERS EMERGENCIES/XRAYS/EXTRACTIONS**
******NOTE: NOT A COMPREHENSIVE LIST; JUST SUGGESTIONS AND FOR GUIDANCE; MAY CHANGE**

Vision Providers

*****Accept Medicaid or No Insurance.**

Fayette County:

Southern Eye Care Associates
140 Main Street Oak Hill, WV 25901
(304) 469-6711
(NO HEALTH PLAN)

Raleigh County:

Eye Care One
229 Market Road Beckley, WV 25801
(304) 252-1050
UP TO AGE 20YRS/ALL MEDICAID

Clarke Eye Clinic
215 N Kanawha Street Beckley, WV 25801
(304) 253-2020
ALL MEDICAID

Beckley Vision Center (Dr. Holliday)
1928 Harper Road Beckley, WV 25801
(304) 252-1299

Access Vision (Dr. Gomez)
1623 Robert C Byrd Drive Beckley, WV 25801 (Crab Orchard)
(304) 256-3937
ALL MEDICAID, ALL AGES: >20YRS-MEDICAL PROBLEMS ONLY

WV Eye Consultants
43 Eagle Road Beckley, WV 25801
(304) 253-1210

******NOT A COMPREHENSIVE LIST; JUST A GUIDE; MAY CHANGE; MOST VISION ONLY COVERED UP TO AGE 20 YRS OLD AND SEEN >20 YRS FOR MEDICAL REASONS/DIABETES; PLEASE CALL TO ASK**

Emergency Services

National Domestic Violence Hotline
1-800-799-SAFE (7233) or text "START" to 88788
Live online and AI chat at thehotline.org

- 24 hours a day, seven days a week, 365 days a year, the National Domestic Violence Hotline provides essential tools and support to help survivors of domestic violence so they can live their lives free of abuse.
- Contacts to The Hotline can expect highly trained, expert advocates in over 200 languages to offer:
  - Free, confidential, and compassionate support
  - Crisis intervention information
  - Education
  - Referral services

StrongHearts Native Helpline
1 (844) 7NATIVE (1-844-762-8483) or send a text to (844) 762-8483
Live online chat at strongheartshelpline.org

- StrongHearts has become a lifeline to Native American and Alaska Natives impacted by domestic and sexual violence by offering culturally appropriate, anonymous and confidential service available 24/7 nationwide.
- By calling or texting StrongHearts, survivors, family, friends and partners questioning their own behavior can connect with advocates who provide support and advocacy including:
  - Crisis intervention
  - Assistance with safety planning
  - Domestic violence education and information
  - Referrals to Native-centered domestic violence and sexual violence service providers
  - Basic information about health options
  - Support finding a local health facility or crisis center trained in the care of sexual assault survivors and forensic exams
  - General information about jurisdiction and legal advocacy referrals

WV Human Rights Commission

1321 Plaza East Room 108A Charleston, WV 25301
(304) 558-2616 or (888) 676-5546
Fax: (304) 558-0085
hrc.wv.gov

- State government agency that investigates and adjudicates discrimination complaints in the areas of employment, housing, and places of public accommodation via the West Virginia Human Right Act and West Virginia Fair Housing Act.
- The West Virginia Human Rights Act prohibits discrimination in employment and in places of public accommodations based on race, religion, color, national origin, ancestry, sex, age (40 or above), blindness, disability or familial status is forbidden.
- A complaint must be filed within 365 days of alleged discrimination.
- The Human Rights Commission will not provide a lawyer or represent someone.
- It conducts an impartial investigation of complaints files with agency.
- If a probably cause determination is made, and one cannot afford a lawyer, the Commission's legal council may assist one in preparing a case for public hearing.

Deaf Hotline

24/7 ASL Video Chat by calling (855) 812-1001
Email webpage at thedeafhotline.org

- Formed by a partnership between Abused Deaf Women's Advocacy Services and the National Domestic Violence Hotline, the National Deaf Hotline of ADWAS has been serving survivors both locally in WA and nationally since 2003. In 2017, The Deaf Hotline went 24/7 and has since then produced educational materials and provided trainings.
- Provides relationship education, safety planning, crisis intervention and referrals to individuals who are deaf and hard of hearing.

A.W.A.Y (Advocating a Way for Adults and Youth) - Formerly Women's Resource Center

awaywv.org

- Locations:
  - **AWAY (F.K.A. Women's Resource Center)**
    - Call: (304) 255-2559 - available 24/7
    - Fax: (304) 255-1585
    - Mail: PO Box 1476 Beckley, WV 25802-1476
  - **Raleigh County Extension Office**: 2401 South Kanawha St Suite 110B Beckley, WV 25801
    - Call: (304) 255-4066
  - **Fayette County Extension Office**: 211 N. Court St. Suite 3 Fayetteville, WV 25840
    - Domestic Violence Advocate: (304) 574-0500
    - Sexual Assault Advocate: (304) 574-3980
  - **Summers County Extension Office**: 307 Temple Street Hinton, WV 25951
    - Call: (304) 309-5147
  - **Nicholas County Extension Office**: 717 Main Street Suite 201 Summersville, WV 26651

James "Tiger" Morton Catastrophic Illness Commission

100 Dee Drive Charleston, WV 25311
(304) 558-9027
Fax: 304-957-0350

https://www.wvdhhr.org/cic/default.html

- The James "Tiger" Morton Catastrophic Illness Commission acts as a last resort for those in dire need of medical assistance during a life-threatening illness once all other resources are exhausted.
- A catastrophic illness means there is an imminent risk of death if assistance does not occur.
- This service is for those that were not eligible for West Virginia Medicaid.

West Virginia Poison Center

3110 MacCorkle Ave SE Charleston, WV 25304 (Located inside CAMC Memorial Hospital)
1 (800) 222-1222

- The West Virginia Poison Center (WVPC) provides immediate treatment recommendations for poison emergencies 24 hours a day, 7 days a week. They also provide poison information and poison prevention education.

WV Long Term Care Ombudsman Program

1900 Kanawha Blvd. East Charleston, WV 25305 - Mailing Address
Town Center Mall, 3rd level Charleston, WV - Physical Address
(304) 558-3317 or 1 (877) 987-3646
Fax: (304) 558-5609

- Advocates for residents of long-term care facilities, family and friends of residents, staff of long-term care facilities, government agencies, and anyone who has a question or complaints concerning long-term care.
- They handle: concerns or complaints about the quality of care or treatment from a long-term care service provider; questions about billing and charges, including Medicare and Medicaid questions; appeals of decision to discharge a resident from a facility, or changes in services; any issues that might affect a resident: how to choose a nursing home, roommate incompatibility, room transfers, desire to leave a facility, lack of privacy, suspected abuse or neglect, poor food service, physical or drug restraints, contractual disputes with facilities

Crisis Services @ FMRS

fmrs.org/crisis-services

- **24-hour Crisis Response**: call (304) 256-7100 or 1 (888) 523-6437
  - Specialist ready to help when someone is experiencing an emotional crisis.
  - These clinicians are trained to assess potential crisis situations and intervene as appropriate, including admission to the FMRS Crisis Stabilization Unit, hospitalization (voluntary or involuntary), arranging follow-up assessment/services and/or providing direct assessment in the Hospital Emergency Room or Magistrate's Office.
- **Children's Mobile Crisis Response**: (304) 256-7100 or 1 (888) 523-6437
  - Helps youth who are experiencing emotional or behavioral crisis by interrupting the immediate crisis and assisting youth and their families in becoming safe and supported.
  - Crisis specialists and a parent support specialist provide support and teach skills necessary to return youth and families to routine functioning; maintaining children in their home or current living situation, school and community whenever possible.
  - Who is appropriate for Children's Mobile Crisis Response?

    - Ages 0-21, experiencing behaviors such as suicidal or homicidal ideation, physical aggression, self-injurious behavior, running away, sexual aggression, or substance abuse that demonstrate behaviors.
    - That are unmanageable at home, school, or in the community.
    - At risk of placement, or are currently placed in an acute setting and cannot return home without extra support services.
    - Must be living in Raleigh, Summers, Monroe, Fayette, Mercer, Wyoming, McDowell, Greenbrier, Pocahontas, Nicolas or Webster counties.
- **Crisis Stabilization Unit**
    - Comprehensive array of services designed to stabilize the conditions of acute or severe psychiatric symptoms while maintaining an informal, comfortable, home-like environment with qualified professional staff and prevent unnecessary inpatient hospitalizations.
    - Program also offers opioid, alcohol, and benzodiazepine detoxification.
    - Provides daily evaluation by a Psychiatrist or Physician Assistant, intensive group and individual therapy, supportive group and individual counseling, as well as linkage and referrals for aftercare when appropriate.
    - This service is intended for persons whose condition can be stabilized with short-term intensive services.
    - The average length of stay is 5-7 days for psychiatric symptoms and 6 days for detoxification admissions.

Weatherization Assistance Program (WAP)

https://wvcad.org/sustainability/weatherization-assistance-program

- Federally funded program that helps to increase the energy efficiency of dwellings owned or occupied by low-income persons or to provide such persons renewable energy systems or technologies, reduce their total residential expenditures, and improve their health and safety, especially low-income persons who are particularly vulnerable such as the elderly, persons with disabilities, families with children, high residential energy users, and households with high energy burden.
- Visit the website to view elibility requirements, county specific providers and how to apply

American Red Cross

200 Industrial Drive Beckley WV 25801
1 (844) 216-8286

- Disaster Relief: Responds to home fires, floods, hurricanes, etc., offering shelter, meals, health services (first aid, prescriptions), mental health support, and help reconnecting families.

LoveIsRespect - National Teen Dating Abuse Helpline

1 (866) 331-9474 (800-787-3224 TTY) or text “LOVEIS” to 22522
Live online chat at loveisrespect.org

- A project of the National Domestic Violence Hotline, love is respect offers 24/7 information, support, and advocacy to young people between the ages of 13 and 26 who have questions or concerns about their romantic relationships.
- Provides support to concerned friends and family members, teachers, counselors, and other service providers through the same free and confidential services via phone, text and live chat.

- Aim to be a safe and inclusive space for young people to access help and information in a setting specifically for them.
- Provides comprehensive education through resources including quizzes, interactive pages, and testimonials, as well as training, toolkits, and curriculum for educators, peers, and parents to promote healthy relationships and prevent future abuse.

WV Bureau of Senior Services

1900 Kanawha Blvd East Charleston, WV 25305 - Mailing Address
Town Center Mall, 3rd Level, Charleston, WV - Physical Address
(304) 558-3317 or (877) 987-3646
Fax: (304) 558-5609
wvseniorservices.gov

- Provide information tailored to those who are seeking to locate programs and services for themselves or their loved ones and for professionals who may be looking for up-to-date information relating to the field of aging

Rehab Guide

West Virginia Drug Institute

https://wvliving.com/addiction-recovery-resource-guide/

- For the updated 2023 Addiction Recovery Resource Guide, please input the link above into your web browser.

Employment Programs

Southern Appalachian Labor School

P.O. Box 127 Kincaid, West Virginia 25119
(304) 250-7627

- Provide education, research, and linkages for working class and disenfranchised peoples in order to promote understanding, empowerment, and change. The Southern Appalachian Labor School is committed to developing a real comprehension of the social, economic, and legal structures which affect the lives of the Appalachian People.

Youth Connections Program

Workforce WV Career Center, 200 Value City Center, Suite 404, Beckley, WV 25801
(304) 253-5500 or (304) 253-3833

- For 14–21-year-olds. Develop good work habits through hands on training at actual jobs. A program for in-school & out of school youth.

WV WORKS

1 (800) 642-8589 - DHHR Client Services

- Provides cash assistance to needy families, also provides money for essentials to work (clothes, money to obtain driver's license, relocation expenses, vehicle repair or insurance, or any other incidental expenses related to job)
- Income guidelines
- Must sign a personal responsibility contract and go through orientation. Bonuses for completion of GED, obtaining employment etc. 5-year maximum lifetime benefit. Educational classes

Financial and Consumer Services

Right from the Start Program

350 Capitol Street Room 427 Charleston, WV 25301
307 Federal Street Bluefield, WV 24701 - Regional Office
(304) 558-5388 or 1-800-642-8522
(304) 323-8315 (Brenda Johnson, RN) and (304) 323-8398 (Marsha McFarland, Clerk) - Regional Office

- Financial assistance for Prenatal care
- Pregnant women
- RFTS is a statewide home visitation program committed to producing improvements in birth outcomes for low-income pregnant women and their families. Eligibility for Maternity Services include: (1) WV residency, (2) Application denied for Medicaid coverage for pregnancy, (3) Gross income up to 185% of the Federal Poverty Line, (4) Verification of pregnancy with estimated due date, (5) No insurance or insurance does not cover pregnancy. Pregnant teens age 19 or under who have no insurance to cover prenatal care are eligible for all RFTS services regardless of family income. The pregnant teens must first make an application for Medicaid coverage at the DHHR offices and be denied services. The DHHR worker should then forward the denial to the Office of Maternal, Child, and Family Health (OMFCH) for coverage of pregnancy services.
- Two categories of presumptive eligibility may be assigned by RFTS Maternity services as well: (1) Presumptive - If a client has not applied for Medicaid or eligibility has not been determined, RFTS may agree to pay for initial prenatal visit, lab tests, and initial US (if indicated). The presumption is that the client will be approved for Medicaid or RFTS Maternity Services coverage by the time the invoice is presented for payment. (2) The client has been approved for Medicaid coverage, but coverage was not backdated to cover the initial prenatal visit and associated labs. RFTS Maternity Services may cover these services incurred before the effective date of Medicaid coverage if the client was income eligible. RFTS covers only routine pregnancy related care and treatment.

Volunteer Income Tax Assistance

(304) 252-6396 - Raleigh County Community Action Association

- During filing season, locate the VITA site nearest you at:
  - https://irs.treasury.gov/freetaxprep/
- Free tax preparation for low income families
- February 1-April 15, electronically filed

Consumer Credit Counseling

1 (800) 869-7758

- Automated answering service
- Information concerning credit and debt repayment

Consumer Product Safety Commission

1 (800) 638-2772

- Automated answering service
- Information on various products, recalls, choking hazards. Go to website CPSC.gov for further information

WV Attorney General
1900 Kanawha Blvd. East Charleston, WV 25305
(304) 558-2021
ago.wv.gov
- Consumer protection, Civil rights
- You can file a consumer complaint through this office.

WV Office of Insurance Commissioner
1124 Smith St. Chalreston, WV 25305
(304) 558-3386
- Insurance fraud, consumer Hotline www.wvinsurance.gov for additional information.

Food and Clothing Services

Raleigh County Commission on Aging
1614 S. Kanawha Street Beckley, WV 25801
(304) 255-1397 or (800) 463-4780
Fax: (304) 252-9360
raleighseniors.org
- **Onsight Nutrition**: Monday-Friday 11:30 AM to 12:30 PM
  - All menus are prepared by a registered dietician and is ⅓ of the daily recommended dietary intake.
  - Tuesdays only at Coal City (Old Stoco High School) from 11:00 AM to 12:00 PM
  - Monday through Friday: Manor House Apts. from 11:00 AM to 12:00 PM and Wildwood House Apts. from 11:00 AM to 12:00 PM.
- **Home Delivered Meals**
  - Applicants or individuals must contact Judy Mills for an initial assessment of eligibility.
  - Two different meals are delivered three days each week (Monday, Wednesday, and Friday except holidays).
- **Adult Daycare Program**: Monday-Friday 8:00 AM to 4:00 PM
  - Designed to assist seniors who need assistance and/or supervision due to physical limitations or cognitive impairments, such as Alzheimer's disease or other types of dementia.
- **Social Services** via a professional, licensed social worker.
  - Benefits counseling: Medicare, Extra Help program.
  - Utility assistance via local community resources.
  - Senior companions.
- **Transportation Services**
  - Free transport for seniors for medically necessary trips to doctor's offices and clinics throughout Raleigh County.
  - Daily passenger bus picking up passengers at their homes and delivering them to our Raleigh County Senior Center. Other destinations include the various shopping malls within the county as well as educational excursions to out of county sites. In county transport is free.

The Dream Center/Fishes & Loaves Food Pantry
Address: 224 Pinewood Drive Beckley, WV 25801
(304)-252-3402
Email: beckleydreamcenter@gmail.com

- Offers a variety of services to those in need including Baby Pantry, Clothing, Disaster Relief, Hot Meals, Mobile Kitchen, Nutritious Food Boxes, Mobile Shower Unit, and Utility Assistance.
- Hours of operation: Tuesday-Thursday 10:00 AM to 12:30 PM and 1:40 PM to 4:00 PM.

Helping Hands Community Resource Center

106 First Avenue, P.O. Box 5005, Beckley, WV 25801
(304) 253-3467

- Eligibility: Anyone in need
- Services: Emergency basic food and clothing. Refer people to other agencies. Provide some household items.
- Hours: Tuesday-Friday – 9:00 AM-12:00 PM

Salvation Army

2871 Robert C Byrd Drive Beckley, WV 25801
(304) 253-4826
beckley.salvationarmypotomac.org

- Community Center with a gymnasium, a commercial kitchen with a cafeteria, rooms for afterschool and youth enrichment programs, social service offices, and areas for Salvation Army Corps programs.
- Red Shirld Youth Club offers programs and services to young people that exemplify and actively practice Christian principles.
- Disaster Relief Services including food, emotional, and spiritual care, emergency supply distributions, emergency financial assistance, and donation management for long term recovery.

Goodwill

4283 Robert C Byrd Drive Beckley, WV 25801
(304) 256-0802
http://www.goodwill.com/beckley

- Services: Provide the community with a great variety of reasonably priced merchandise as well as community jobs.
- Monday-Saturday 9:00 AM to 8:00 PM. Sunday – 9:00 AM to 7:00 PM.

The Lunch Box

159 Granby Circle Beaver, WV 25813
(304) 860-0314

- Lunchbox Food Pantry is open every Saturday 10:00 AM to 12:00 PM.

Mountaineer Food Bank

484 Enterprise Dr. Gassaway, WV 26624
(304) 364-5518
www.mountaineerfoodbank.org

- Services: Mobile Pantries provide food to “food deserts” where food accessibility is limited and/or scarce. Fresh, healthy food tends to have a short shelf life. To make sure food gets to our clients as quickly and fresh as possible, they are transported to selected locations and distributed by Mountaineer Food Bank. Mobile Pantries can provide a variety of fresh fruits, vegetables, dairy products, and baked goods to people in need. 11am-1pm is when distribution in Raleigh County takes place

Housing and Shelters

Childrens Home Society of WV
2451 Ritter Dr. Shady Spring, WV 25918
(304) 255- 0408

- Our Exceptional Youth Emergency Shelter (EYES) provides respite care to youth with disabilities and their families. EYES accepts youth who are WV residents age 7–18, with an IQ below 70, for placement in emergency shelter care from the WVDHHR, law enforcement agencies, parents, legal guardians, or caregivers.
- Our Exceptional Youth Emergency Shelter (EYES) provides respite care to youth with disabilities and their families. EYES accepts youth who are WV residents age 7–18, with an IQ below 70, for placement in emergency shelter care from the WVDHHR, law enforcement agencies, parents, legal guardians, or caregivers.

Beckley Housing Authority
100 Beckwoods Drive, P.O. Box 1780, Beckley, WV 25802
(304) 256-1772 or (304) 256-1773
http://beckleyhousing.com

- Monday – Thursday – 8:00 am to 4:30 pm & Friday – 8:00 am to 4:00 pm. Public Housing and Section 8
- Rental Assistance Program within the corporate city limits of Beckley (HUD).

Fuller Center for Housing
600 S. Fayette St. Beckley, WV 25801
(304) 253-2045
http://www.fullercenter.org/beckley

- Serve low-income families in Raleigh & Fayette Counties focusing on new housing-housing repairs-and handicap accessibility needs. Store Hours of Operation are Monday-Friday – 10:00 a.m.- 5:00 p.m. Saturday – 10:00 am – 3:00 pm.

Aging & Disability Resource Center
Home Modification and Accessibility Program
1 (866) 981-2372 or (304) 720-6861
www.wvadrc.com or www.metroaaa.com

Manor House
624 Johnstown Road, Beckley,. WV 25801
(304) 255-0194

- Manor house is a senior low income housing apartment subsidized by the federal governments HUD (Housing and Urban Development division). Contact Manor House for complete details on the current vacancies and housing applications.

Equinox Men's Shelter
505 Leon Sullivan Way, Charleston, WV 25301
(304) 340-3670

- 60 bed men's homeless shelter

Sojourner's Shelter
1418 Washington Street, East Charleston, WV 25301
(304) 340-3562

- Providing a haven for single women, families, and men with children escaping homelessness.

Raleigh County Housing Authority
2955 Robert C Byrd Dr. Beckley, WV 25801
(304) 255-5164

- Monday – Wednesday 8:30 am to 3:30 pm; Thursday – 8:30 – 4:30 – The Raleigh County Housing Authority provides rental assistance to low income families. Qualifying families are issued certificates or vouchers and locate a rental unit themselves. Section 8 – These programs are income based and the eligibility guidelines are set by HUD.

Southern West Virginia Fellowship Home
201 Woodlawn Avenue P.O. Box 500 Beckley, WV 25801
(304) 253-1441

- Halfway house. Transitional living facility dedicated to recovery from alcoholism and drug addiction

USDA-Rural Development
471 Ragland Road Beckley, WV 25801
(681) 220-5743

- Mon – Fri 8am to 4:30pm. Provide low interest loans to very low income families to purchase homes and to repair homes.

A.W.A.Y (Advocating a Way for Adults and Youth) - Formerly Women's Resource Center
awaywv.org

- Locations:
  - **AWAY (F.K.A. Women's Resource Center)**
    - Call: (304) 255-2559 - available 24/7
    - Fax: (304) 255-1585
    - Mail: PO Box 1476 Beckley, WV 25802-1476
  - **Raleigh County Extension Office**: 2401 South Kanawha St Suite 110B Beckley, WV 25801
    - Call: (304) 255-4066
  - **Fayette County Extension Office**: 211 N. Court St. Suite 3 Fayetteville, WV 25840
    - Domestic Violence Advocate: (304) 574-0500
    - Sexual Assault Advocate: (304) 574-3980
  - **Summers County Extension Office**: 307 Temple Street Hinton, WV 25951
    - Call: (304) 309-5147
  - **Nicholas County Extension Office**: 717 Main Street Suite 201 Summersville, WV 26651

Greenbrier Estates
105 Sandstone Drive, Beckley, WV 25801
(304) 252-6264

- Greenbrier Estates is a HUD Apartment. HUD residents usually pay 30% of their gross income for rent. The rent amount, less approved HUD deductions such as medical and child care expenses, and other allowances, includes a utility allowance. HUD Residents

- also may choose to pay what is known as flat rent. Office Hours: M-F 8 am – 5 pm Greenbrier Estates offers low income one, two and three bedroom units. This is a Low Income Housing Tax Credit community and will have rent and income restrictions based on the Area Median Income.

Beckley Housing Authority
100 Beckwoods Dr. Beckley, WV 25801
(304) 256-1772
- Contact for public housing options in Raleigh County. Section 8 voucher may also be available.

WildWood House
150 Autumn Lane, Beckley, WV 25801
(304) 244-4868
- Wildwood House is a HUD Apartment. HUD residents usually pay 30% of their gross income for rent. The rent amount, less approved HUD deductions such as medical and child care expenses, and other allowances, includes a utility allowance. Wildwood House is a senior low income housing apartment subsidized by the federal governments HUD (Housing and Urban Development Division). Contact Wildwood House for complete details on the current vacancies and housing applications.

Willbrian Apartments
510 Ewart Avenue, Beckley, WV 25801
(304) 255-2652
- Willbrian Apartments is a HUD Apartment. HUD residents usually pay 30% of their gross income for rent. Willbrian Apartments is a Family low income housing apartment subsidized by the federal governments HUD (Housing and Urban Development Division). Contact Willbrian Apartments for complete details on the current vacancies and housing applications.

Legal Aid

Legal Aid of WV
115 South Kanawha Street Suite B, Beckley, WV 25801
(304) 255-0561
legalaidwv.org
- Eligibility: Must meet income guidelines.
- Services: Our mission is to ensure that the most vulnerable among us – low-income families, seniors, victims of domestic violence, the disabled – have an equal shot at justice, in the courtroom and in their communities.

WV CASA of New River
129 Main Street Suite 407 Beckley, WV 25801
(304) 278-3338
https://www.casaofnewriver.org
- Eligibility: Must complete an application and pass a background check.

- Services: The purpose of this organization is to recruit, train and supervise volunteers from diverse cultural and ethnic backgrounds to assist the court in protecting the best interests of abused and neglected children. Office hours are 8:00a.m.-5:00p.m.
- Director - Dr. Kristi Dumas

Beckley Correctional Center

Address: 111 South Eisenhower Drive Beckley, WV 25801
(Located on the grounds of Jackie Withrow Hospital.)
(304) 256-6780
https://dcr.wv.gov/facilities/Pages/community-corrections/bccj.aspx

- Services: Providing an environment for the rehabilitation of offenders and enabling them to make the transition back into society through the use of area agencies for counseling, community support in providing jobs and/or training opportunities, and referrals for other services needed to assist the individual to become a more productive member of the community. Visitation at Beckley Correctional Center occurs on Saturdays and Sundays from 12:30 pm-3:30 pm.

Beckley Human Rights Commission Services

409 S. Kanawha St Beckley, WV 25801 humanrights@beckley.org
(304) 256-1777
Fax: (304) 256-1767
https://beckley.gov/departments/human-rights

- The Beckley Human Rights Ordinance prohibits discrimination in employment and in places of public accommodations based on race, religion, color, national origin, ancestry, sex, age (40 or above), blindness, disability, sexual orientation, or gender identity. In addition, discrimination in housing because of familial status is forbidden.
- If you believe you have experienced discrimination, contact the Beckley Human Rights Commission.

American Consumer Credit Counseling Service

ACCC Columbus Address: 350 E. First Avenue 1st Floor Columbus, OH 43201
1 (877) 440-1773
https://www.consumercredit.com/debt-help?ODSource=GMBcolumbus

- Eligibility: No age or income requirements
- Services: Budgeting, individual and family, debt management housing counseling. No office located locally but they still service WV. We have representatives available 24/7 to answer your calls. Our counselors are available Monday – Friday from 8:30 a.m. to 6:00pm and Saturday from 10:00am to 2:00 p.m. EST.

Human Rights Commission of Beckley

P.O. Box Drawer 2514 Beckley, WV 25801
(304) 256-1777 or (304) 256-1768

- Eligibility: None
- Services: Investigate cases of discrimination in employment, housing, and public accommodations without regard to race, age, religion, color, national origin, ancestry, sex, blindness, handicap, or familial status (housing only).

Raleigh County Court House
222 Main Street, Beckley WV 25801
(304) 255-9100 (304) 255-9354
- Area: Raleigh County
- Services: Monday-Friday 8:30 a.m. to 4:30 p.m. Prosecuting Attorney, property re-appraisal, County Commission, County Clerk Circuit Clerk, Judicial Clerk, Sheriff, Assessor, and Voter Registration.

Raleigh County Prosecuting Attorney
112 N Heber St, Beckley, WV 25801
(304) 255-9148
https://pai.wv.gov/node/6521
- Services: Monday-Friday 8:30a.m. to 4:30p.m. Prosecutes criminal cases on behalf of the Beckley government.

Social Security Administration
Suite A-8, 5475 Robert C Byrd Drive Mt Hope,WV 25880
1 (866) 964-2042
Fax: 1 (833) 950-2276
- Area: Boone, Fayette, Raleigh, Summers
- Eligibility: Some age requirements for Social Security retirement and income guidelines for Social Security disability.
- Services: A public service agency of the federal goverment providing free services-assisting in the completion of applications for disability, retirement, Supplemental Security Income (SSI), Survivors and Medicare Benefits. Also, issue Social Security numbers and maintains all Social Security records. All business can be conducted by telephone or appointment, if desired. , Monday-Friday 9:00 a.m. to 4:00 p.m.

US Department of Labor-Wage and Hour Division
500 Quarrier St #120 Charleston,WV 25301
(304) 347-5206
https://www.dol.gov/whd/
Eligibility: None
- Services: Provide enforcement of state wage payment laws, minimum wage and overtime requirements, child labor, verifying the legal employment status of workers, state wage bond requirements, employee meal break requirements, the maximum work hours (schedule) for nurses, the hiring of employees from the local labor market for state public improvement projects, employer limitations relating to employee polygraph examinations, the application and licensure of state polygraph examiners and the registration of employment agencies.

VITA Sites- Volunteer Income Tax Assistance
1703 S. Kanawha Street Beckley, WV 25801 - Heart of God Church
221 N. Kanawha Street Beckley, WV 25801 -Raleigh County Public Library
440 Flat Top Road Shady Spring, WV 25918 - Shady Spring Library
(304) 763-2681
(304) 253-3944 - Contact: Dwayne Schoolfield at Heart of God Church site
- Area: Raleigh County

- Eligibility: Low to middle-income families and appointment is required, please call ahead
- Services: Free income tax preparation and E-filing starting February 12th for the 2020-2021 tax season

WV Division of Forestry- District IV
330 Harper Park Drive, Suite J Beckley, WV 25801
(304) 256-6775
https://www.wvforestry.com
- Eligibility: None
- Services: Monday-Friday 8:00a.m. to 5:00p.m. Mandated by law to protect the State's forest. Protection against such things as insects, diseases, and fire. Offers land owner assistance.

Work Force/Unemployment
200 New River Town Center Beckley, WV 25801
1 (8000) 252-JOBS (5627)
Email: workforcebeckley@wv.gov
https://www.workforcewv.org
- Area: Fayette, Raleigh, Summers, Wyoming
- Eligibility: Must meet Federal and State laws
- Services: Unemployment benefits, Job Services

Nursing Homes

Cornerstone Caregiving (Raleigh and Fayette County)
108 Mellon St Beckley, WV 25801
(304) 250-7846
https://cornerstonecaregiving.com/locations/beckley-wv/
- Senior caregiving including: Personal Care (ADLs), Medication Reminders, Meal Preparation, Companion Care, Light Housekeeping, Grocery Shopping & Errands, Transportation to Dr Appts, Respite Care for Families, Post-Hospital Support, Exercises & Encouragement, Dementia & Alzheimer's Care, Parkinson's Care Support
- 24/7 Care Available

Ansted Health Care Center (Fayette County)
96 Tyree Street; Ansted, WV 25812
(304) 658-5271
- ShortStay Care, LongTerm Care
- Ansted offers Skilled Nursing with Physical, Occupational and Speech Therapists, Respiratory Therapists, a Dietitian, a Social Worker and Activity Therapy staff to meet the diverse needs of patients and residents.

ChoiceCare (Raleigh, Fayette, Greenbrier, McDowell, Mercer, Monroe, Summers, Wyoming)
105 Clifftop Drive, Beaver, WV 25813
(304) 254-8524
https://www.choicecareathome.com/

- Choice Care at Home provides personal care, private pay services, veterans' services, and Medicaid waiver programs to help individuals maintain independence at home. Services are available to Medicaid recipients, veterans, and private pay clients. Referrals can be made directly by phone or online.

Fayette Nursing & Rehabilitation Center (Fayette County)
100 Hresan Boulevard; Fayetteville, WV 25840
(304) 574-0770
- Rehabilitation Services, Long Term Care and Skilled Nursing
- The following information is needed prior to placement: (will need to sign a release of medical information form, completed and approved Pre-Admission Screening form, current medical history including any recent labwork/testing, medical diagnoses, physician orders, WV Advanced Directive prior to admission (advanced directive encouraged, but not required). Payment can be made by: private payment, traditional Medicare, Medicare Advantage Plans, Medicaid, and private insurance plans.

Rainelle Healthcare Center (Fayette County)
276 Pennsylvania Avenue Rainelle, WV 25962
(304) 438-6127
- This care setting provides an intermediate level of care for residents who cannot safely live independently, but do not yet need around-the-clock skilled nursing services like those provided in a nursing home.

Hidden Valley Health Care Center (Fayette County)
422 23rd Street Oak Hill, WV 25901
(304) 465-1903
- Equipped with specialized Homestead Dementia Unit called Mary's Garden as well as a Skilled Nursing and Rehabilitation Unit. We provide short-stay care and rehabilitation as well as long-term Care. Hidden Valley offers Physical, Speech, Occupational and Respiratory Therapy.

Hilltop Center (Fayette County)
Saddle Shop Road Hilltop, WV 25855
(304) 469-2966
- Skilled nursing facility offering post-hospital, short-term rehabilitation as well as long-term and respite care. We accept Medicare, Medicaid, and most private insurances.

Montgomery Rehab and Nursing (Fayette County)
501 Adams Street Montgomery, WV 25136
(304) 442-2469
- LongTerm Care
- Accepts both private pay and Medicaid.

Seneca Trail Healthcare Center (Greenbrier County)
1115 Maplewood Avenue Fairlea, WV 24901
(304) 645-3076
- Short and long term care
- Provides PT, OT, rehabilitation services. Medicare and Medicaid accepted.

Seasons Place (Greenbrier County)
177 Holt Lane Lewisburg, WV 24901
(304) 645-4463

- Assisted and Independent Living Community
- Care types include independent living, assisted living, respite care, short-term stay, and urgent placement.

White Sulphur Springs Center (Greenbrier County)
345 Pocahontas Trl White Sulphur Springs, WV 24986
(304) 536-4661

- Skilled nursing facility offering post-hospital, short-term rehabilitation as well as long-term and respite care. We accept Medicare, Medicaid, and most private insurances.

Beckley Healthcare Center
100 Heartland Drive; Beckley, WV 25801
(304) 256-1650

- Rehabilitations Services, Skilled nursing
- No age limit or income guidelines

Jackie Withrow Hospital (Raleigh County)
105 South Eisenhower Drive; Beckley, WV 25901
(304) 256-6600

- LongTerm Care
- Accepts private pay and Medicaid; offers psychology/psychiatric services, electronic monitoring, PT, speech therapy, music therapy.

Pine Lodge (Raleigh County)
405 Stanaford Road; Beckley, WV 25801
(304) 252-6317

- Skilled nursing facility offering post-hospital, short-term rehabilitation as well as long-term and respite care. We accept Medicare, Medicaid, and most private insurances.

Raleigh Center (Raleigh County)
1631 Ritter Drive; Daniels, WV 25832
(304) 763-3051

- Skilled nursing facility offering post-hospital, short-term rehabilitation as well as long-term and respite care. We accept Medicare, Medicaid, and most private insurances.

Princeton Health Care Center (Mercer County)
315 Courthouse Road Princeton, WV, 24740
(304) 487-3458

- Services include long-term care, PT, OT, speech therapy, social services, IV therapy, nutritional consultants, pain management, respiratory care, wound management, hospice care.

Havens at Princeton (Mercer County)
2205 New Hope Rd. Princeton WV, 24739
(304) 301-5377

- The Havens at Princeton is a large assisted living residence, which in the state of West Virginia is a facility that provides supervision, personal care, and limited intermittent nursing care to residents. Residents with physical and/or mental impairments can be admitted to the facility. A large assisted living residence has a bed capacity of seventeen (17) or more.

Glenwood Healthcare Center (Mercer County)
1924 Glenwood Park Rd, Princeton, WV 24739
(304) 425-8128

- 4-star, 80-bed transitional care center in Princeton, West Virginia, that serves short- and long-term patients in Mercer County and the surrounding region. In addition, Glenwood Park offers assisted living and independent living on its campus.
- Stonerise Princeton offers a therapy gym on-site, making patient rehabilitation convenient and seamless. Our center also provides amenities designed to make a patient's stay comfortable, including spacious rooms in modern environments. Our center is equipped with free Wi-Fi and tablets for video conferencing with loved ones. Our on-site salon is available to all patients for beautician services.

Women's Services

AccessHealth Women's Health Department
1731 Harper Road Beckley, WV 25801
(304) 255-1541
https://www.accesshealthwv.com/obgyn-clinic/

- Gynecologic wellness care
- Birth control
- STI testing and treatment
- Breast and cervical cancer screening
- Pregnancy and parenting support
- Fertility support

WV Coalition Against Domestic Violence
400 Patterson Lane Charleston, WV 25311
(304) 965-3552
https://wvcadv.org OR https://www.facebook.com/WVCADV/

- Services: The West Virginia Coalition Against Domestic Violence is a statewide network of community-based domestic violence programs and statewide office working to end personal and institutional violence in the lives of women, children and men.

Beckley-Raleigh Health Department
1602 Harper Road Beckley, WV 25801
(304)252-8531
https://beckleyraleighhealthdept.org

- Family Planning
- Breast and Cervical Cancer Screening
- Standard Women's Health Medical Services
  - Sexually Transmitted Infections
  - Pap Smears
- Birth Control

Veteran's Services

Barboursville Veterans Home
512 Water Street Barboursville, WV 25504
(304) 736-1027 OR (304) 736-1093
Contact: Administrator, Tom McBride

- Eligibility: Fee based on income. Will be no more than 50% of income. No income-no fee.
- Services: Providing domiciliary care for eligible veterans. Independent living arrangement with food, shelter, and living accommodations. Veteran must be able to feed and dress self and be able to take own medication without assistance.
- Website: http://www.veterans.wv.gov

Beckley VA Medical Center
200 Veterans Avenue Beckley, WV 25801
(304) 255-2121 OR (877) -902-5142

- Eligibility: Must be a veteran.
- Services: Honoring America's veterans with quality care.
- Website: http://www.beckley.va.gov

Veterans Table
https://www.mountaineerfoodbank.org/copy-of-mobile-food-pantry

- Eligibility: There are not any income guidelines required for the Veteran Table boxes, you just simply must be a veteran.
- Services: The Mountaineer Food Bank is dedicated to helping these veterans by providing monthly food boxes. These boxes ensure that veterans are provided with nourishing and nutritious food.

Veteran Upward Bound Program
100 Campus Dr. Elkins,WV
(304) 637-1257
http://www.vubwv.org

- Services: WV VUB is a federally funded grant program whose mission is to assist and support eligible WV military veterans in their pursuit of higher education.

WV Division of Veteran Affairs
109 Randolph Street Beckley, WV 25801
(304) 256-6955
http://www.veterans.wv.gov

- Eligibility: Must be a veteran or dependent.
- Area: Fayette and Raleigh Counties
- Services: The West Virginia Department of Veterans Assistance is a cabinet-level agency dedicated to providing services and benefits assistance to veterans. Wednesday – 8:30 – 3:30.

Substance Abuse Support

Beckley Comprehensive Treatment Center
175 Philpot Lane Beaver, West Virginia 25813
1 (855) 427-2180
https://www.westvirginiactc.com

- Eligibility: 18 years or older.
- Services: Outpatient Methodone Maintenance, case management, individual counseling. Beckley Comprehensive Treatment Center is a leading provider of medication assisted treatment to individuals, aged 18 and older, who are struggling with an addiction to opioids. We provide all-inclusive care that utilizes both therapeutic interventions, along with specific prescription medications, to target the emotional and physical components of addiction.

Brian's Safehouse
(304) 763-7655
368 Dearing Drive, Mount Hope, WV 25880
https://brianssafehouse.org

- Brian's Safehouse is a faith-based, residential recovery program for men seeking freedom from substance addiction. Their 12-month, four-phase program integrates spiritual guidance, cognitive behavioral therapy, life skills training, and peer support to promote lasting recovery. The facility is tobacco-free and does not utilize medication-assisted treatment (MAT).
- Self-referrals are accepted. Interested individuals can apply online or contact the facility directly for a phone interview.

FMRS Health Systems
101 S. Eisenhower Drive Beckley, WV 25801
(304) 256-7100
https://www.fmrs.org/

- Eligibility: Anyone in need of service. Payment assistance.
  - Accepts: CHIP, Medicaid, and Medicare
- Area: Raleigh County
- Services:
  - Residential short-term drug treatment (30 days or less)
  - Residential long-term drug rehab treatment (more than 30 days)
  - Outpatient drug rehab
  - Substance abuse day treatment
  - Child/ Adult behavioral health
  - Crisis Intervention

WVARR (West Virginia Alliance of Recovery Residences)
1116 Smith Street Charleston, WV 25301
(304) 989-0792
https://wvarr.org/

- A recovery housing program that provides supportive, illicit drug and alcohol-free living environments for people with substance use disorders.

Raleigh County United for Prevention
200 Antonio Ave Beckley, WV 25801

(681) 539-0370
https://www.raleighcountyup.org

- Services: Mission: facilitate community partnerships, increase capacity for substance abuse prevention education, and increase awareness about wellness through implementation of research-based programs, environmental strategies, and community outreach.

Seneca Health Services

1 Stevens Road , Summersville, WV, 26651
1 (888) -736-3229
https://www.shsinc.org

- Eligibility: Dual Diagnosis Substance Abuse Rehab
- Services: Outpatient, Outpatient detoxification, Outpatient methadone/buprenorphine or vivitrol, Regular outpatient treatment. Cash or self-payment, Medicaid, Medicare, State financed health insurance plan other than Medicaid, Private health insurance, Military insurance (e.g., TRICARE), Federal, or any government funding for substance abuse programs.

Sparrow's Nest

(681) 207-7258
368 Dearing Drive, Mount Hope, WV 25880
https://www.sparrowsnest.info

- Sparrow's Nest is a faith-based, long-term residential recovery program for women battling substance use disorders. The 12-month, six-phase program emphasizes spiritual growth, emotional healing, and practical life skills to support lasting recovery. Services include individual and group counseling, vocational training, and aftercare planning.
- Self-referrals are accepted. Interested individuals can apply online or contact the facility directly for more information.

Southern WV Fellowship Home

201 Woodlawn Avenue, Beckley, WV
(304) 253-1441
https://www.swvfh.org

- Eligibility: WV resident
- Services: Located in Beckley, the home provides a long-term structured environment for adult males who must completely abstain from alcohol and drugs. It provides 6-18 months structured transitional living for recovering addicts and alcoholics while they remain abstinent and practice principles found in the 12-Step programs.

Westbrook/Amity Center

1011 Mission Dr. Parkersburg, WV
(304) 485-1721
http://www.rehab.com/westbrook

- Eligibility: Structured AA – Accepts medicaid, private pay and insurance indigent.
- Services: Westbrook Health Services – Amity Treatment Center is a non-profit rehab located in Parkersburg, West Virginia. Westbrook Health Services – Amity Treatment Center specializes in the treatment of substance abuse and provides mental health support services.

Life Changers Outreach/WV Women's Center
3677 Robert C Bryd Dr. Beckley, WV 25801
(304) 953-3959
https://www.lifechangersoutreach.com

- Services: This 12-month discipleship program is for men and women struggling with various types of bondages or life-controlling issues. We offer a non-medical, non-psychiatric approach that focuses on achieving inner-healing for deep rooted issues that are often at the center of addiction. Life Changers Outreach helps men and women overcome lives of bondages and struggles through Biblical studies, Christian counseling and worship.

ONE VOICE/ Beckley Office
613 S Kanawha St, Beckley, WV 25801
(681) 238-5724
https://www.onevoicewv.org

- Services: 24/7 crisis referral, personal mentoring, support groups, college internships, community outreach, workshops and training, community events, guest speaking, recovery coaching, empowered employment, and volunteer opportunities.

Prestera Center
(304) 575-7851 - General Number
1 (800) 642-3434 - Crisis Line
https://www.prestera.org

- Services: Quality behavioral health care and addictions treatment programs. From outpatient treatment to residential substance abuse treatment to crisis prevention, Prestera will help get you or your family back on the road to wellness.

St. Stephens Episcopal Church
200 Virginia Street, Beckley, WV 25801
304-253-9672
https://ststephensbeckley.org/

- Services: Group Meetings – Schedule is as follows:
  - Thursdays at 6:30 pm & 8:00 pm – AA
  - Fridays at 8:00 pm – NA
  - Saturdays at 6:30 pm – NA
  - Mondays at 8:00 pm – AA

Transportation

Non-Emergency Medical Transportation
(844) 549-8354 - Ride Assistance Line
logisticarewv.net

- Eligibility: Eligible Medicaid members.
- Services: Gas mileage reimbursement, fixed route bus, private transportation provider. LogistiCare will determine the most appropriate type of transportation when call to make a reservation. Transportation for all routine appointments requires a five-day business notice. Please have the following information when you call: members Medicaid ID#,

- home address and phone number, medical provider's name, address, and phone number, and appointment date and time.

New River Transit
(304) 894-8917
newrivertransitauthority.org
- Services Raleigh County with 1 transit route in Fayette County.

Modivcare
(844) 549-8353
- Non-Emergency Medical Appointments such as doctor visits, dental care, speciality care, outpatient surgery, and mental health care.
- Fixed routes in 5 counties.