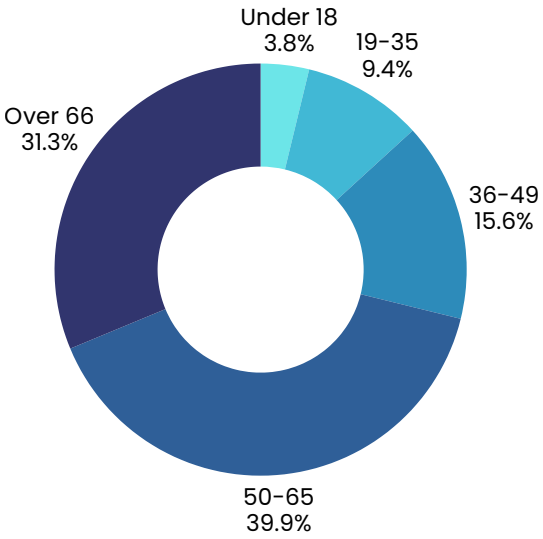
AccessHealth

Behavioral Health 2025 Patient Satisfaction Results

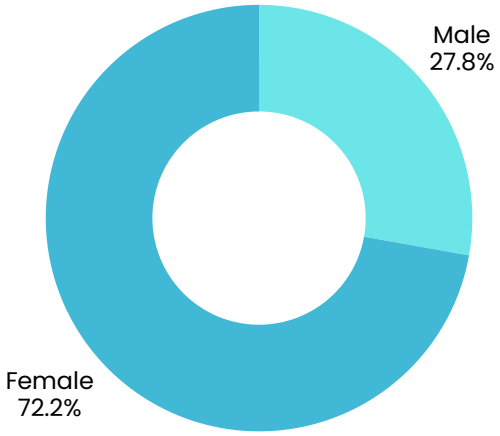
Surveys Sent	Surveys Completed	Response Rate
25,556	1,035	4.0%

Overall Results

Age Group:

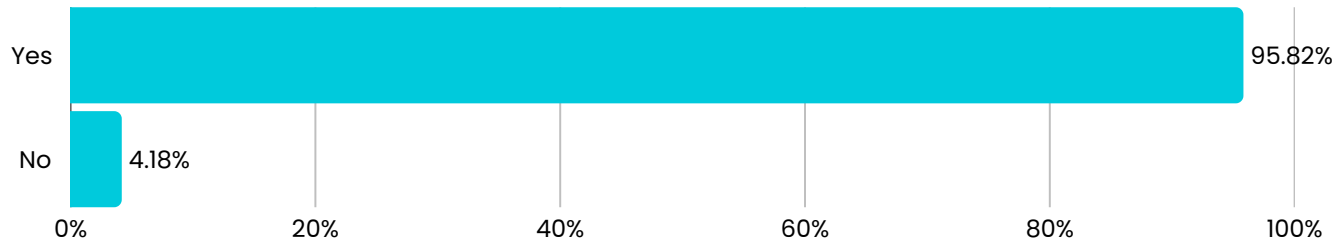


Sex:

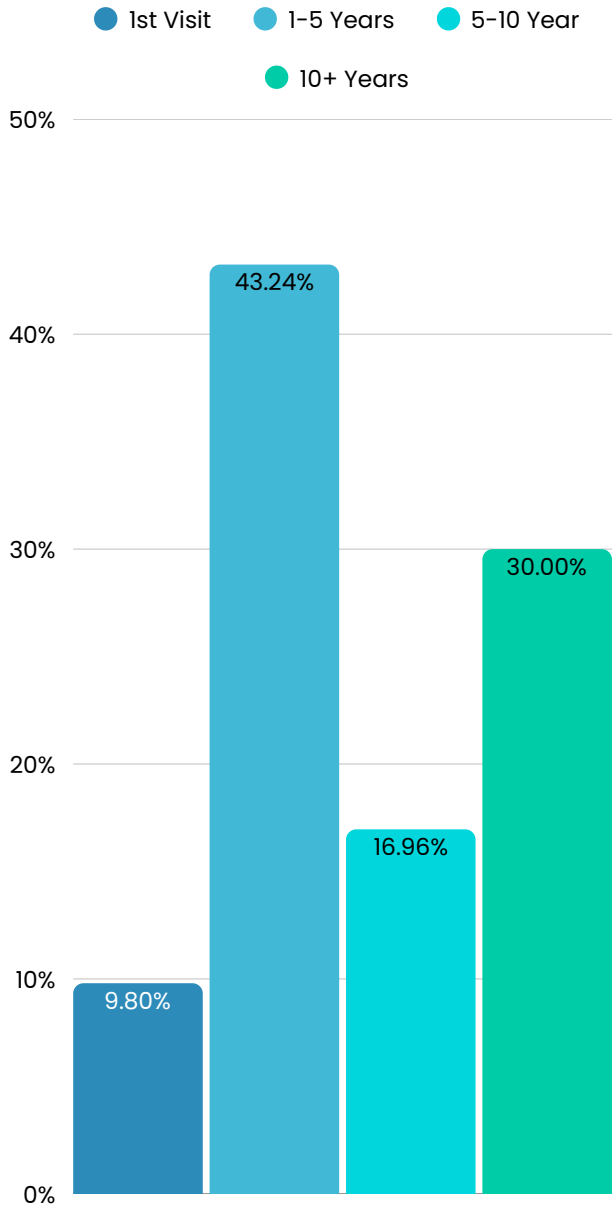


Please rate your most recent visit with AccessHealth on a scale of 1 to 10 with 10 being excellent:

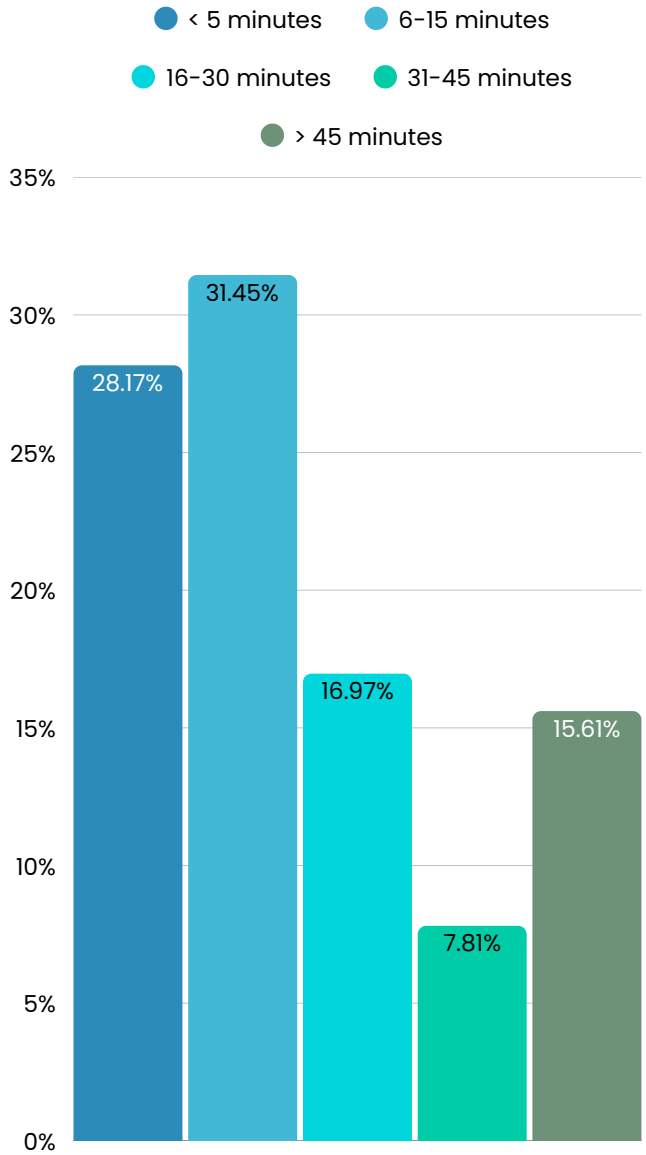
Will you recommend AccessHealth to your friends and family?



How long have you been coming to AccessHealth?



How long did you wait between your scheduled appointment time and when you were seen by your doctor?



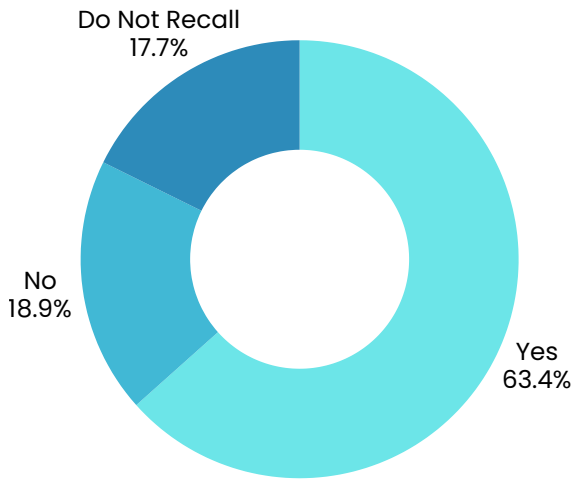
On a scale of 1 to 10 with 10 being "Strongly Agree": Clinical staff was respectful and courteous.

On a scale of 1 to 10 with 10 being "Strongly Agree": Check-in and check-out was completed in a timely and friendly manner.

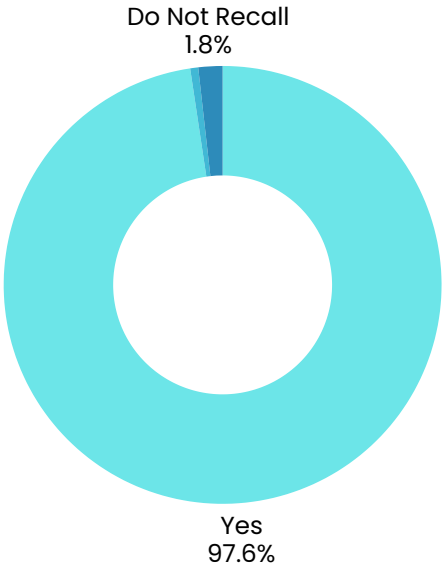
On a scale of 1 to 10 with 10 being "Excellent": Please give your overall rating of our telephone system including length of time on hold, professionalism of the AccessHealth employee who took your call and the reason for your call was addressed.

Infection Control

Did you observe members of your care team using hand sanitizer or washing their hands during your visit?

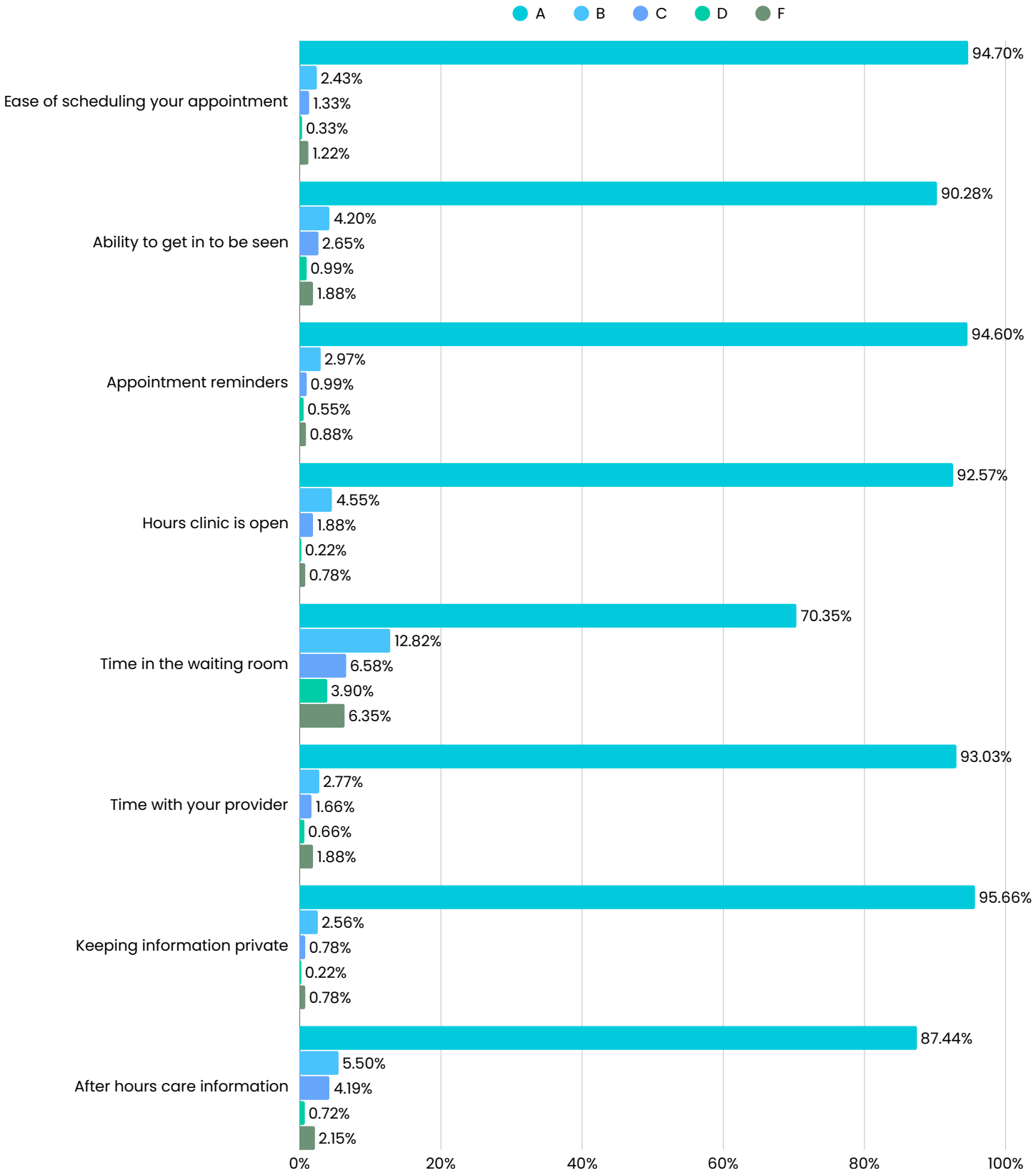


Was the clinic clean?



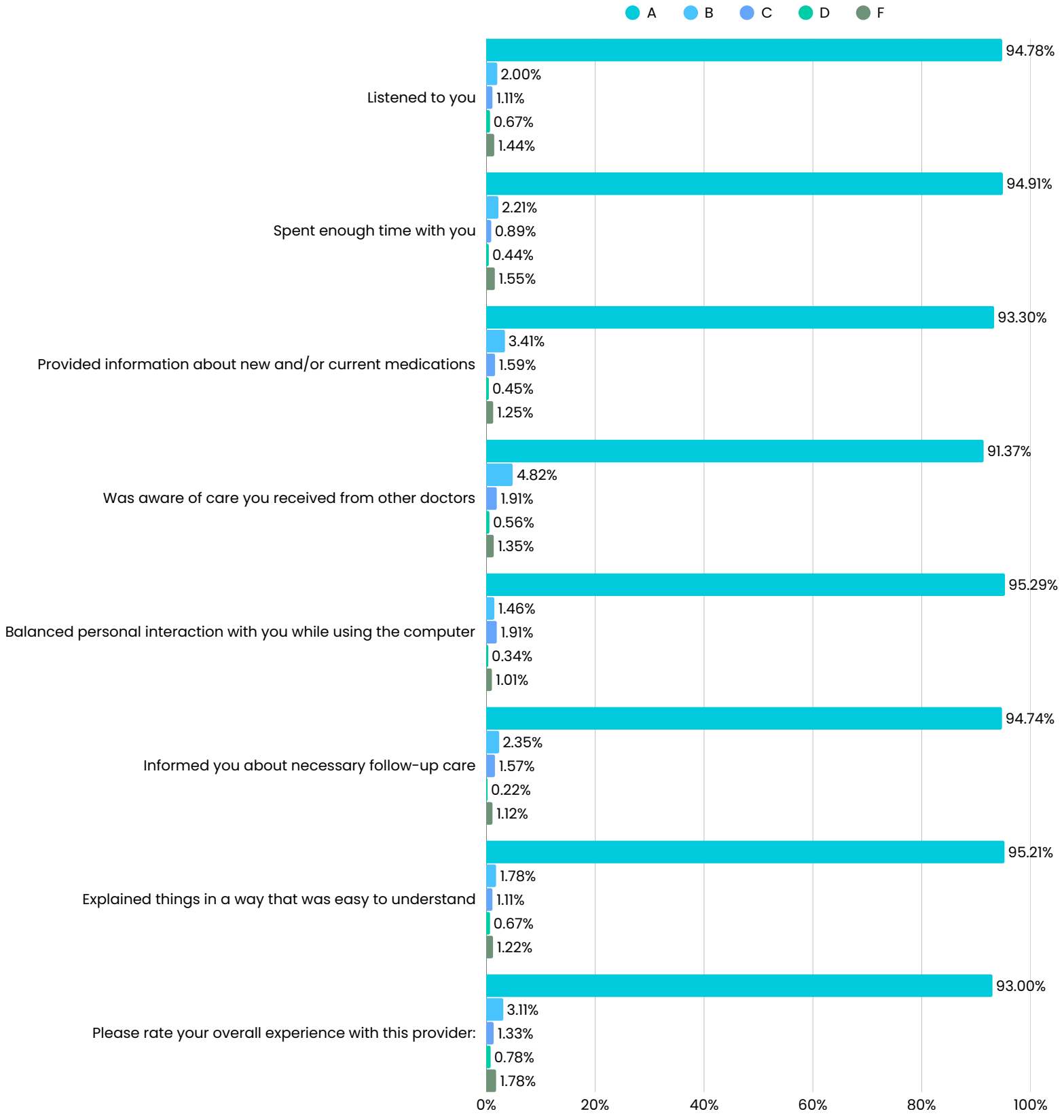
In-Office Service

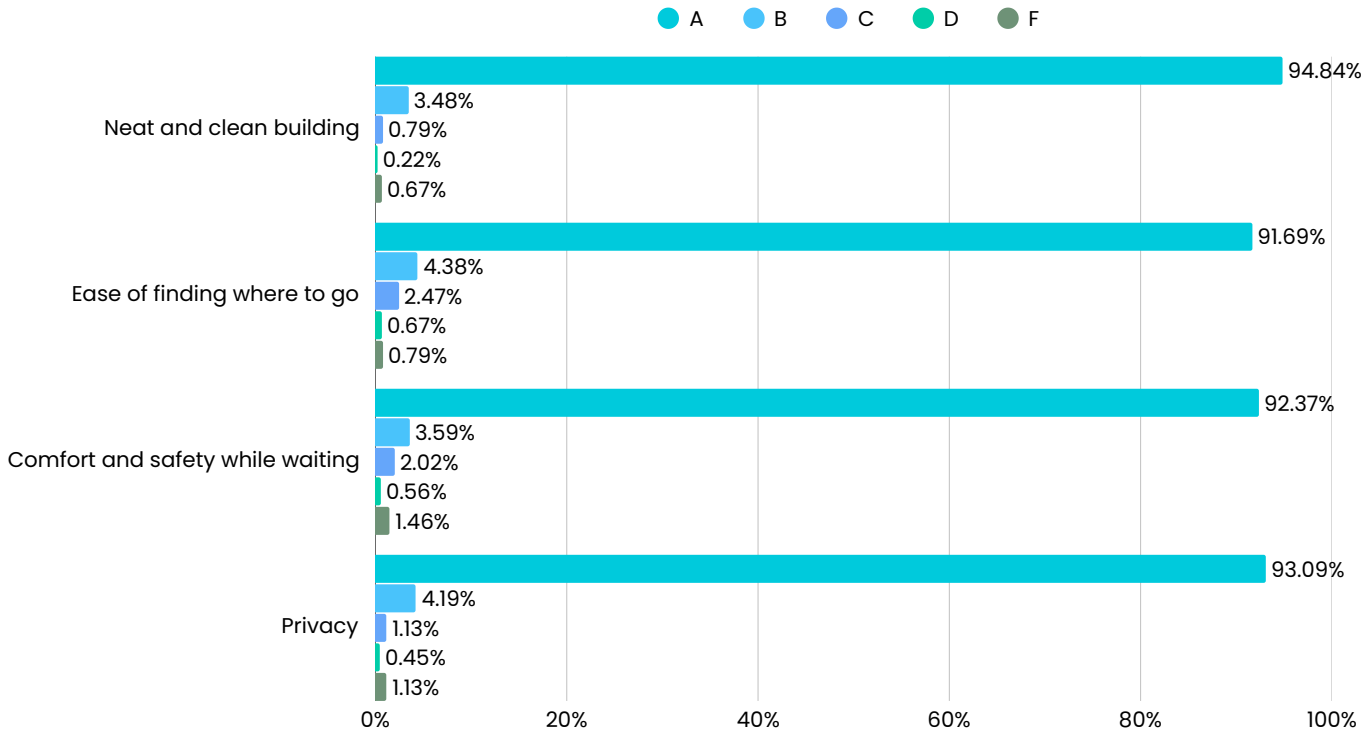
A = Excellent / F = Poor



Doctor's Service

A = Excellent / F = Poor



Clinic

A = Excellent / F = Poor