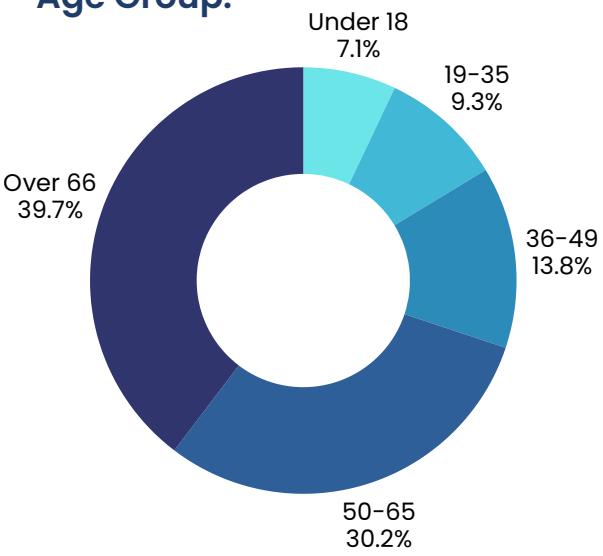
AccessHealth

Access+ 2025 Patient Satisfaction Results

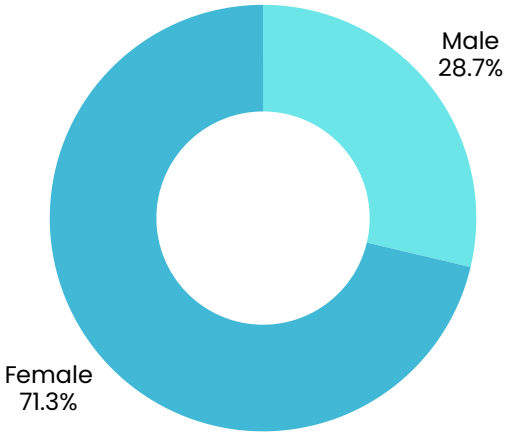
Surveys Sent	Surveys Completed	Response Rate
25,851	2,404	9.3%

Overall Results

Age Group:

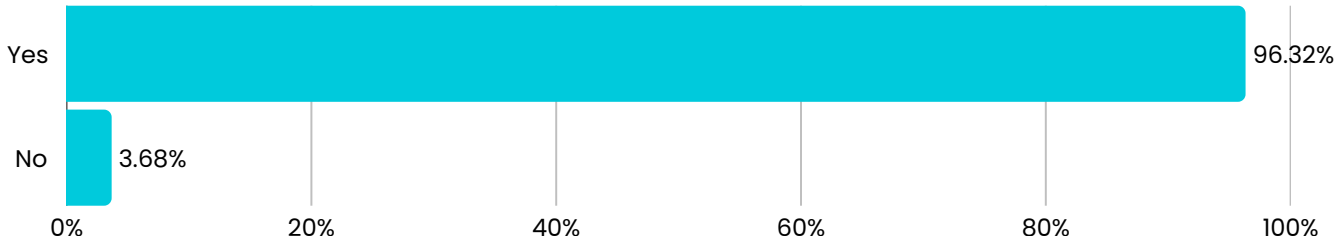


Sex:

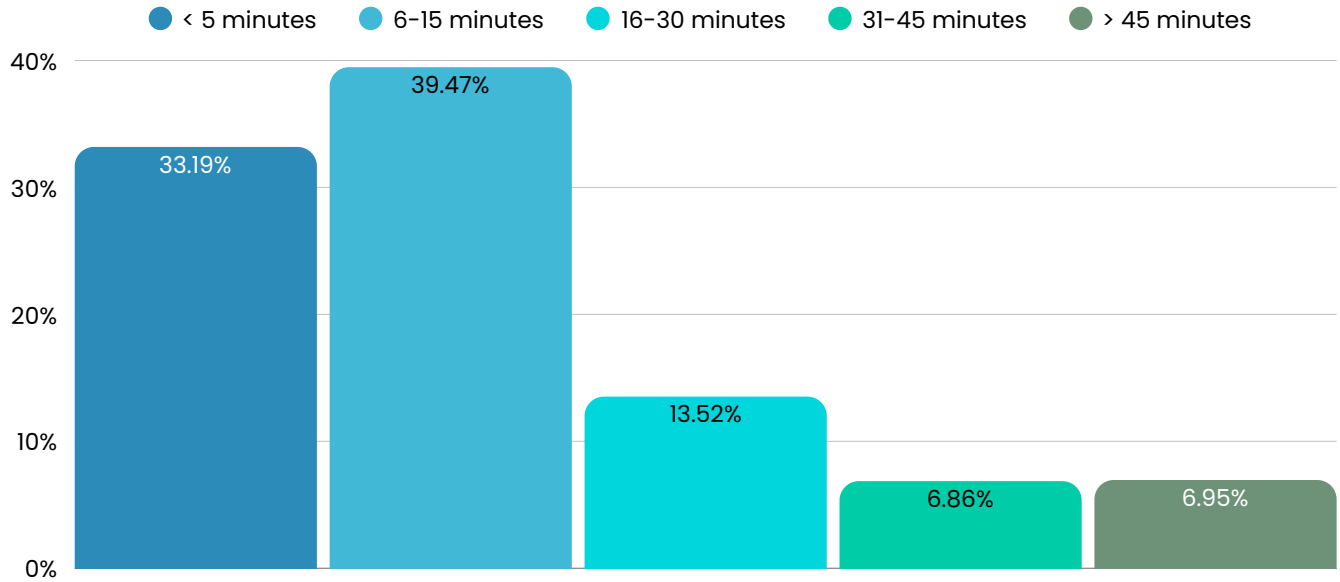


Please rate your most recent visit with AccessHealth on a scale of 1 to 10 with 10 being excellent:

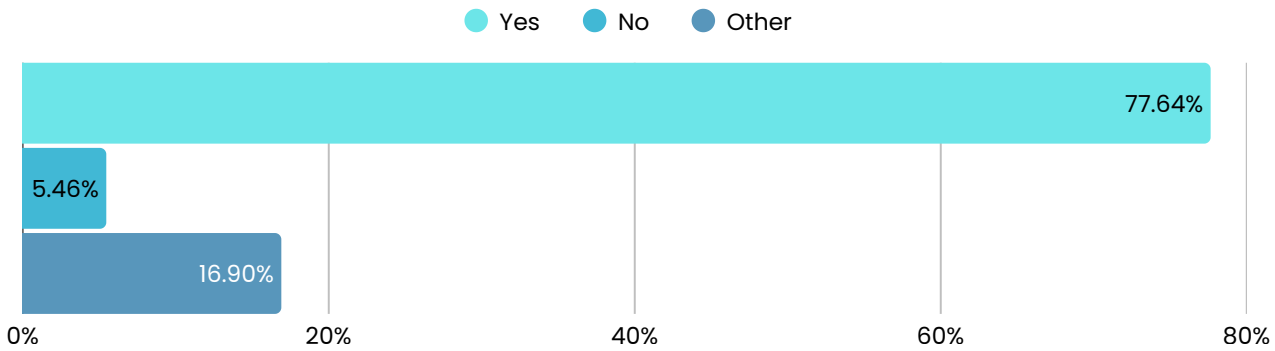
Will you recommend AccessHealth to your friends and family?



How long did you wait to be seen?



If you were prescribed a medication, were you able to quickly pick it up from your pharmacy?

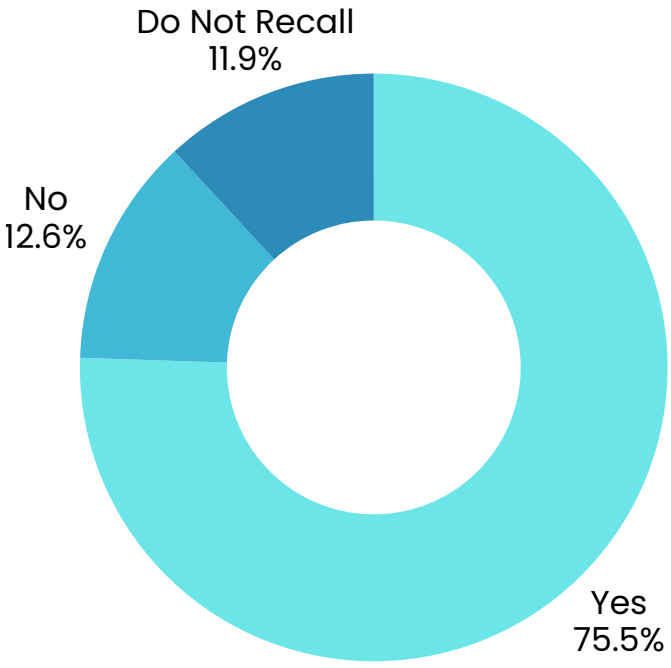


On a scale of 1 to 10 with 10 being "Strongly Agree": Check-in and check-out was completed in a timely and friendly manner.

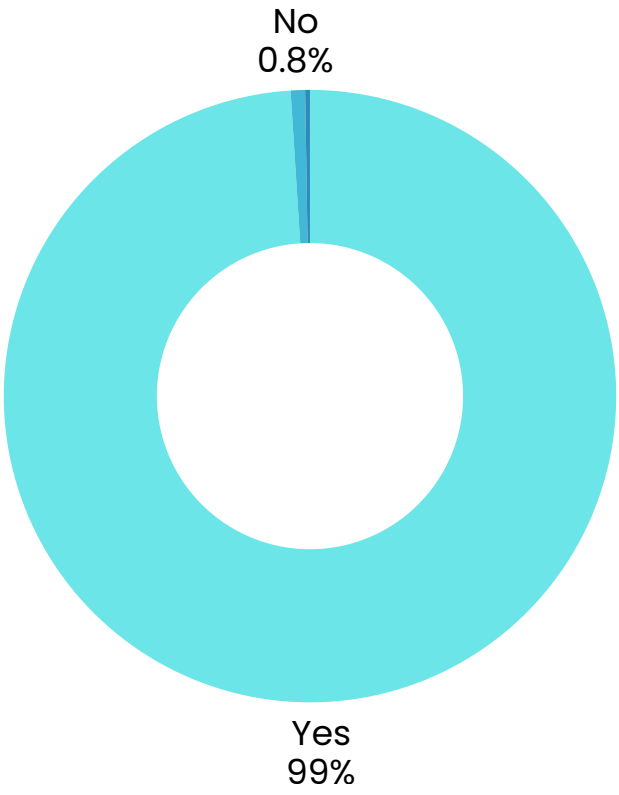
On a scale of 1 to 10 with 10 being "Strongly Agree": Nursing staff was respectful and courteous.

Infection Control

Did you observe members of your care team using hand sanitizer or washing their hands during your visit?

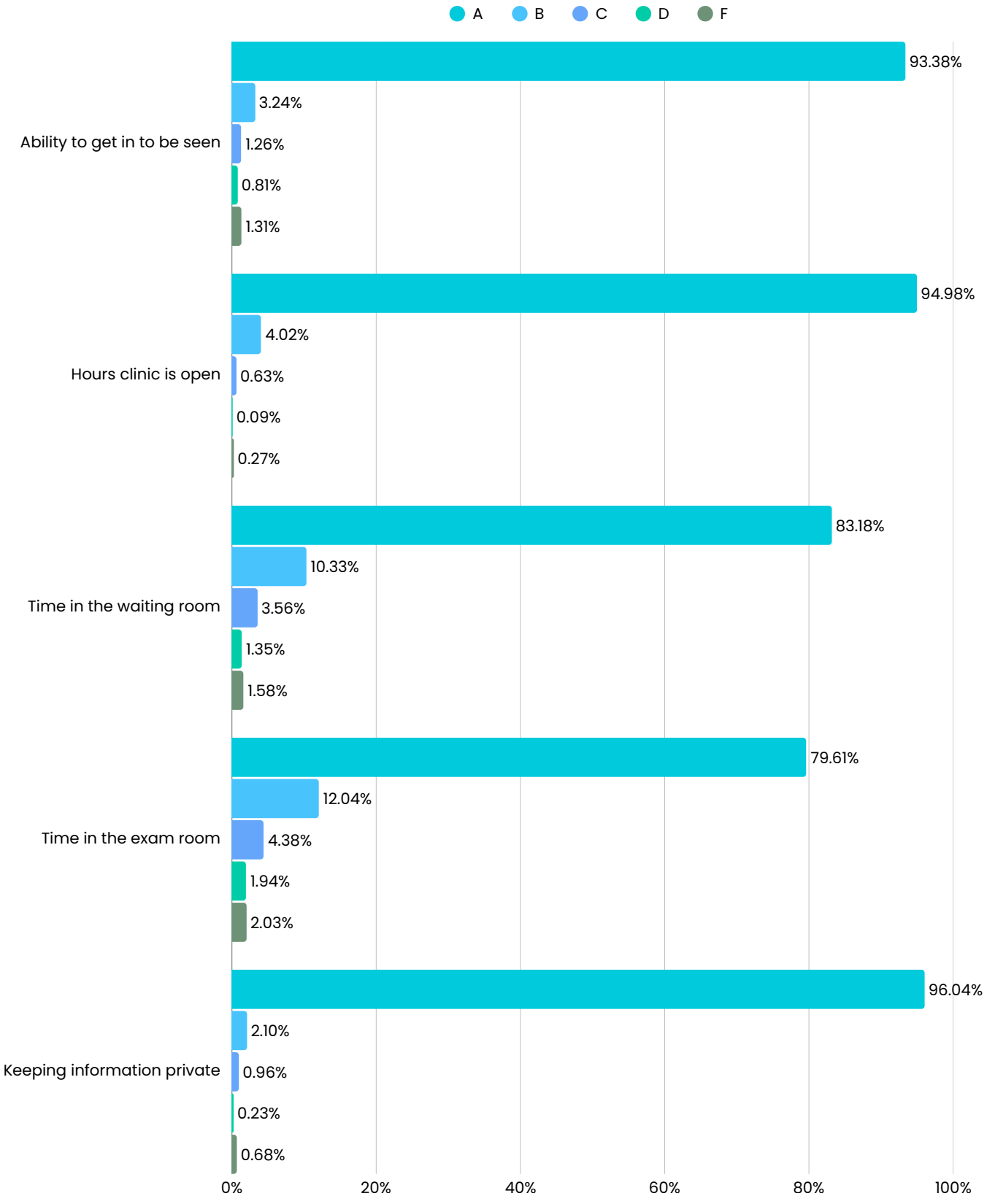


Was the clinic clean?



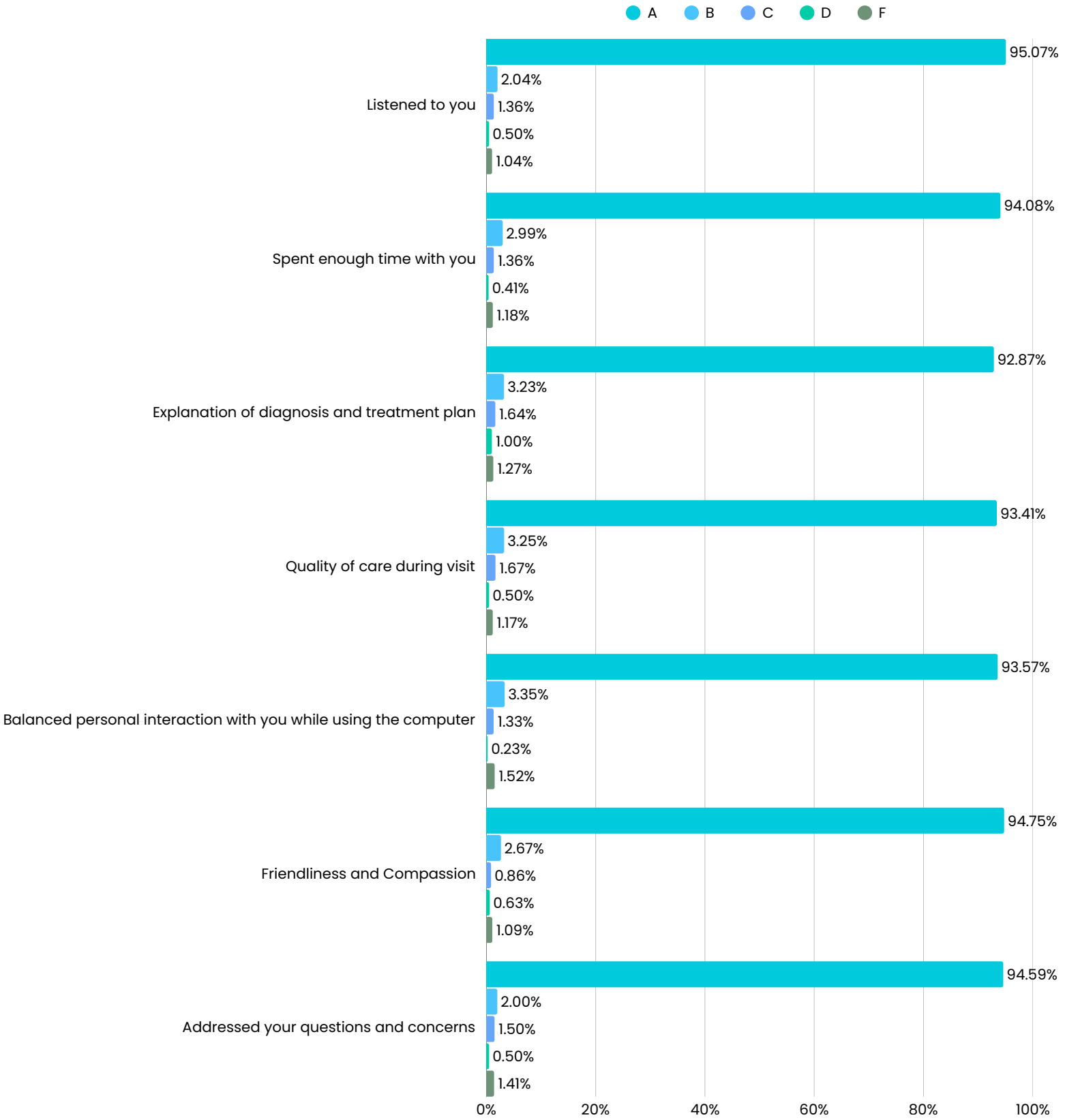
In-Office Service

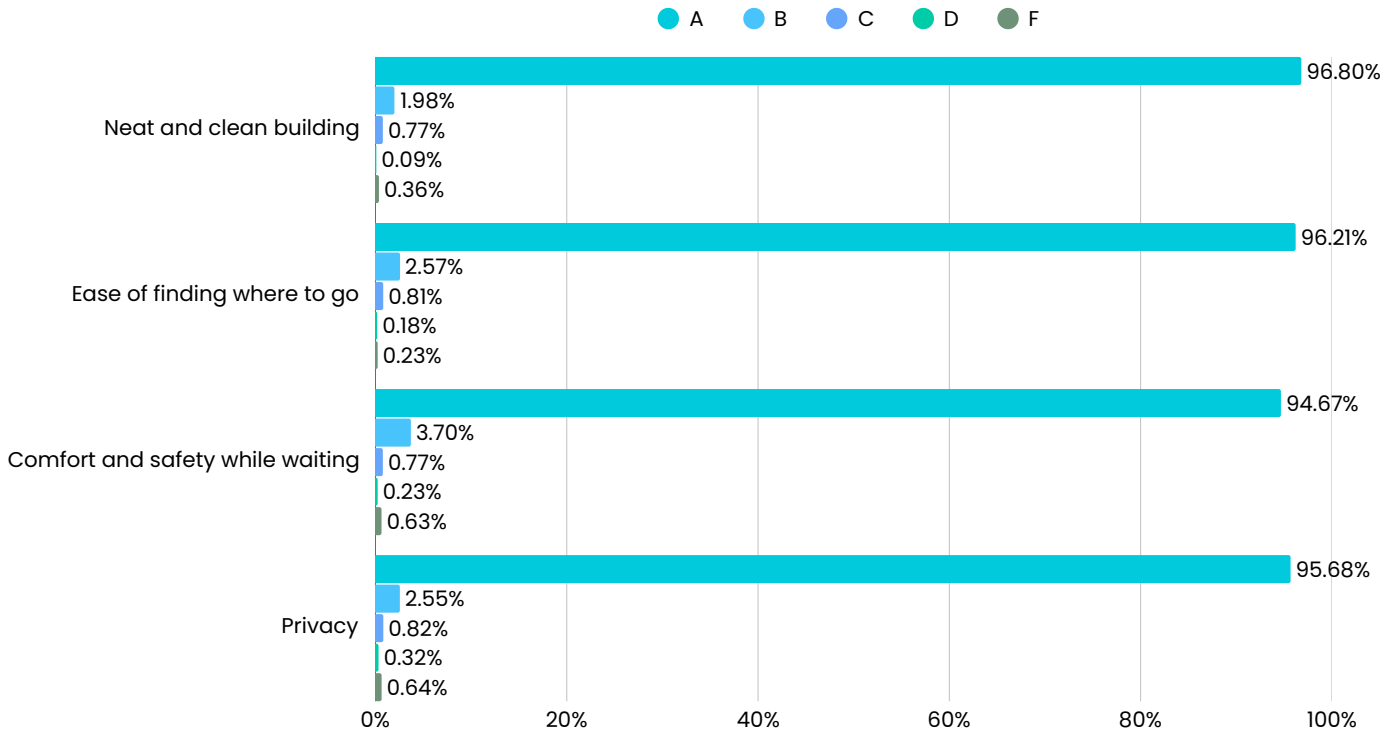
A = Excellent / F = Poor



Provider's Service

A = Excellent / F = Poor



Clinic

A = Excellent / F = Poor